



Zinnov is a global management consulting firm committed to empowering the world's leading technology companies with their business strategy. We help our clients in tackling organizational challenges to improve performance and build institutional capability.

IAOP

The Best of The World's Best **Outsourcing Advisors** 

**10 YEAR CLUB** 

CONSULTING **AND PLATFORM OFFERINGS** 

Global Center Setup Outsourcing Advisory Start-up Engagement Digital Transformation Global Engineering Optimization

#### DRAUP Platform for:

- Global Talent Intelligence
- Sales Enablement

Investment Enablement Strategy & GTM Market Visibility

#### G.A.P for:

Insights and Connects to Tech Ecosystem

#### Open Innovation

- Internal Innovation
- Start-up Collaborations
- University Collaboration
- CVC Deal Sourcing
- Acqui-hire and Acquisitions















HITACHI



(intel)





Microsoft





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#### **AEROSPACE &** AUTOMOTIVE



DENSO

BOSCH





















#### **HEAVY ENGINEERING** & INDUSTRIAL























































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Morgan Stanley



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NORTH AMERICA EASTERN EUROPE

CANADA ROMANIA, ESTONIA, LITHUANIA, BULGARIA, BELARUS,

CZECHIA, POLAND

LATAM APAC

MEXICO, BRAZIL PHILIPPINES, CHINA, INDIA



### **OBJECTIVE**

TO IDENTIFY CENTERS OF EXCELLENCE HOTSPOTS IN THE WORLD WHERE COMPANIES CAN:

BUILD SCALABLE
AND FULL
SOFTWARE
PRODUCT
ENGINEERING
TEAMS

LEVERAGE A
MATURE
ECOSYSTEM

HAVE HIGH EASE OF DOING BUSINESS BUILD TEAMS AT AFFORDABLE COSTS

**TALENT** 

**ECOSYSTEM** 

**EASE OF BUSINESS** 

COST



### ABOUT THE REPORT

#### **TARGET AUDIENCE**

CXOs; Strategy, Operations and HR Leadership from Global MNCs, Private Equity Firms

#### **IMPORTANT NOTE**

Selection of the countries to be studied was made based on the fact that these countries show high potential for software engineering as observed over 18 years of Zinnov's experience working with global organizations, which have shown interest in these countries.

#### **DISCLAIMER**

By no means is this an exhaustive list of countries where companies can set up software engineering teams. The study is a Zinnov's point of view on potential locations for building Centers of Excellence with analysis based on Zinnov's database, primary and secondary research.

#### **DEEP DIVES**

The report contains a deep-dive on software engineering capability of the countries below:

- Eastern Europe- Poland, Czechia, Bulgaria, Romania, Lithuania, Estonia and Belarus
- North America- Canada and USA
- APAC- India, China and Philippines
- LATAM- Mexico and Brazil

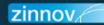
### **TAXONOMY**



- Z1000 Database: Database of top 1,000 global ER&D spenders across 20+ verticals. The cumulative list has a coverage
  of 80% of all the global companies investing in engineering R&D across industry verticals
- Zinnov Service Provider Database: Database of 600+ ER&D Service Providers tracked across the globe
- Start-ups: Companies established in the last 5 years with core tech offerings and must be at a prototype stage or have an MVP
- Unicorns: Privately held start-ups with over \$1 billion valuation (as of March 2020)
- Software Engineering Talent: The talent pool employed in global product companies primarily responsible for building computer system software and application software
- Time to Hire: The total time spent (in weeks) from the time of posting the job description regarding a role till the time
  of extension of the first offer
- Attrition rate: Rate of employee turnover in a year across software engineering companies
- Salary growth: Year-on-year growth rate in average salaries(across roles and years of experience) for software engineering companies
- · Higher educational institutions: Top-tier engineering schools based out of that location

### **SOFTWARE ENGINEERING JOB ROLES**

- Software Development Engineer: Software Developer, Front-End Developer, Application Developer, Software Engineer, Web Developer, Mobile Application Developer, IT Developer
- QA Engineer: Quality Assurance Engineer, QA Manual Engineer, QA Automation Engineer, Test Automation Engineer
- Database Administrator: Database Engineer, Database Specialist, Database Developer, SQL Server Database Administrator
- DevOps Engineer: DevOps Developer, DevOps Specialist, Platform Engineer, Reliability Engineer
- Architect: Software Architect, Application Architect, Enterprise Architect, Infrastructure Architect





Evaluation framework for countries' analysis

# IN THIS REPORT



Global software engineering landscape



Deep dive analysis of each country

### **Evaluation Framework for Countries' Analysis**



The countries in this report have been evaluated on 4 key lenses as shown below:

#### 1 TALENT AVAILABILITY

- Availability of relevant talent in a country
- · Attrition of software engineering talent in a country
- · Time to hire
- Average notice period
- · Overall gender diversity
- · Number of STEM graduates per year

### 2 SOFTWARE ENGINEERING ECOSYSTEM MATURITY

- Z1000 global companies and their centers across these countries
- · Number of start-ups and unicorns
- Revenue generated from the IT services industry
- Number of engineering schools and focus areas of research

### 3 EASE OF DOING BUSINESS

- · Geopolitical stability
- IP and Data privacy
- English capability
- Others –

Corporate tax Government incentives Employment law complexity SEZs available (if any)

#### 4 COST ANALYSIS

- Talent Cost
- Center set up cost (real estate and build out cost, assuming IT infrastructure cost would be same across countries)
- · Average salary growth per year
- Average inflation rate per year

### CoE Potential of the following countries is studied in this report





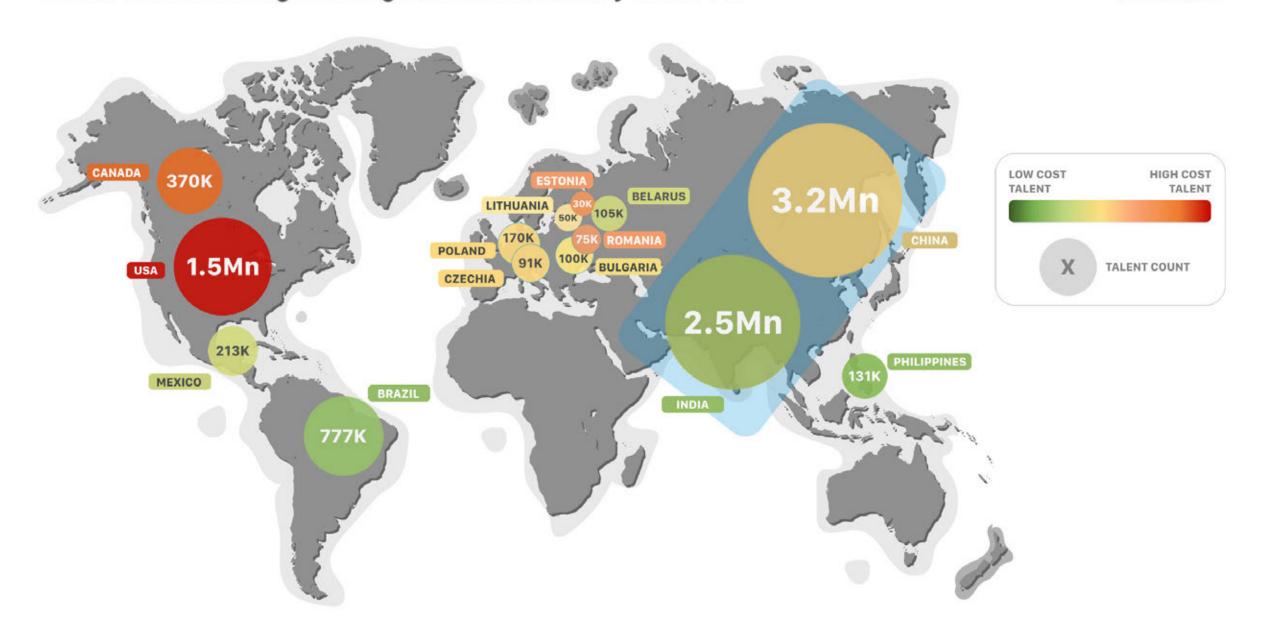
NOTE: CERTAIN COUNTRIES LIKE UKRAINE HAVE NOT BEEN EVALUATED, AS IN RECENT HEARS, THE GEOPOLITICAL SITUATION IN THOSE LOCATIONS HAS LED TO THEM LOSING THEIR ATTRACTIVENESS AS PREFERRED LOCATIONS FOR CoEs

# GLOBAL SOFTWARE ENGINEERING LANDSCAPE

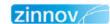
IN THIS SECTION, WE PROVIDE A COMPARATIVE ANALYSIS OF THE GLOBAL SOFTWARE ENGINEERING LANDSCAPE

### **Global Software Engineering Talent Availability and Cost**



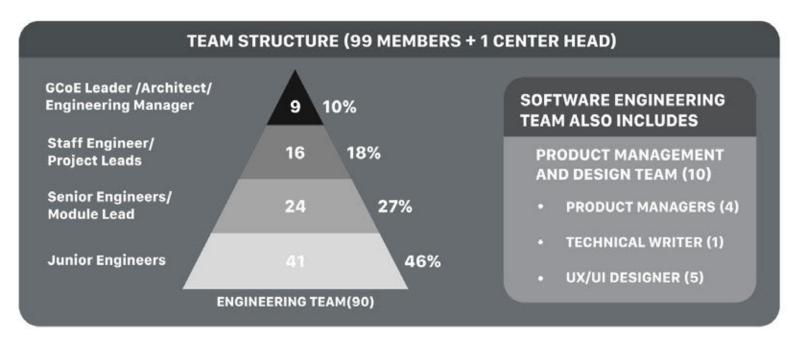


# Assumed Talent Pyramid for a 100-member Software Engineering team to build a CoE



As part of this analysis, we have assumed a software engineering team size of 100.

We have divided the software engineering team into 2 different functions: engineering team and product management & design team.

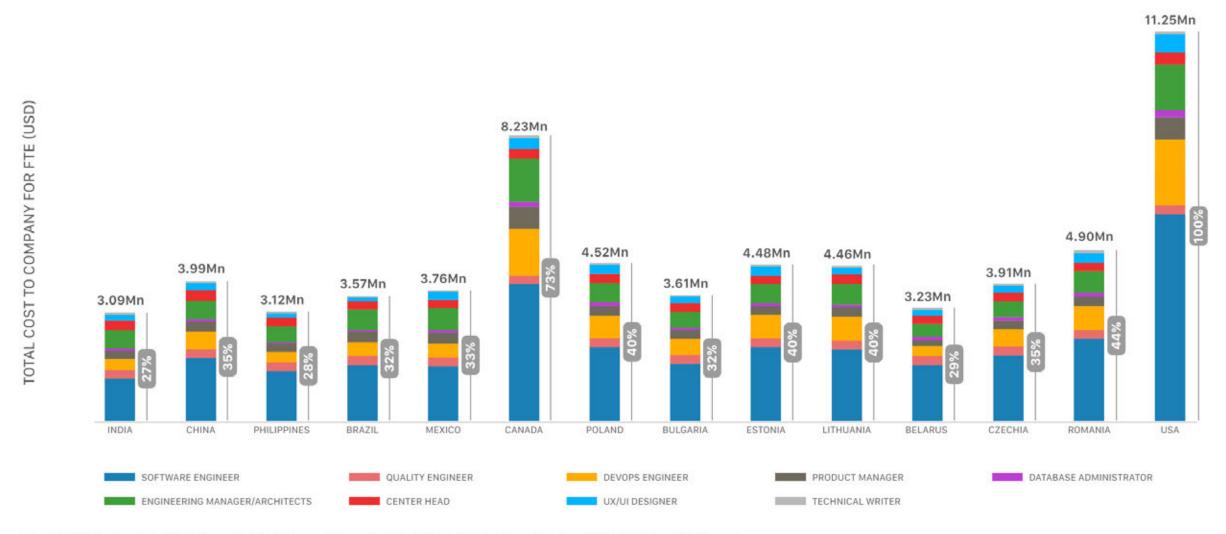


ENGINEERING TEAM	HEADCOUNT	1-4 YoE	3-6 YoE	5-8 YoE	8+ YoE
Software Development Engineer	57	33	16	8	
Quality Engineer	14	8	4	2	
DevOps Engineer	8		3	5	
Database Administrator	2		1	1	
Engineering Manager/Architect	8				8
Center Head	1				1
TOTAL	90	41	24	16	9
PRODUCT MANAGEMENT AND DESIGN TEAM	HEADCOUNT	1-4 YoE	3-6 YoE	5-8 YoE	8+ YoE
Product Manager	4			20.000	4
Technical Writer	1		1		
UX/UI Designer	5		2	3	
TOTAL	10	0	3	3	4



### Salary Costs for a 100-member Software Engineering team in each country, relative to cost in USA



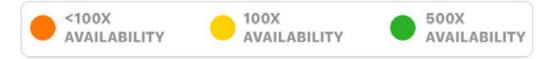


Please note: Average salaries numbers across YoE have been used in this analysis, however when setting up engineering teams in a new location, it is recommended to adjust salary percentile suitable to attract top local talent

## **Team Scalability Analysis - 100-member Team:** Software engineering talent availability as a function of 'number to hire' in comparison with USA



JOB ROLE	NUMBER TO HIRE	INDIA	CHINA	PHILIPPINES	POLAND	BULGARIA	ROMANIA	LITHUANIA	BRAZIL	мехісо	ESTONIA	CZECHIA	BELARUS	CANADA	UNITED STATES
Software Development Engineer	57			•	•		•			•	•		•	•	•
Quality Engineer	14			0			0	0		0		•	0		
DevOps Engineer	8										0	•	0	•	•
Database Administrator	2			0	0				<u> </u>	0				0	•
Architect	2		•	0	0		0	0	0	0		0			
Engineering Manager	6							0						•	•
Product Manager	4			0				0						•	•
UX/UI Designer	5					0							0	•	
Technical Writer	1									0					



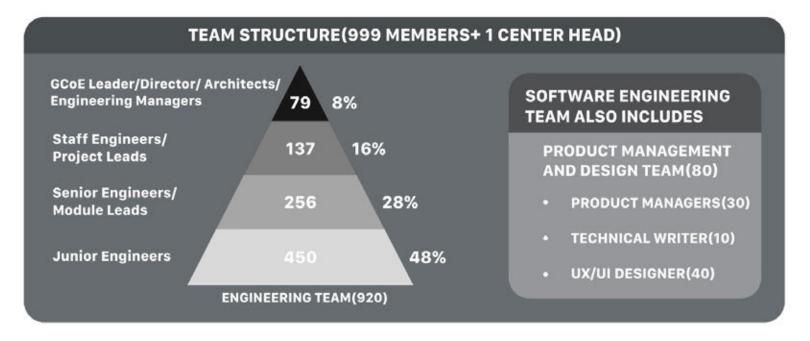
# Assumed Talent Pyramid for a 1000-member Software Engineering team to build a CoE



To determine the scalability potential and cost, we also looked at a talent pyramid of 1000-member software engineering team.

We have divided the software engineering team into 2 different functions: Engineering Team and Product Management & Design Team

The 1000-member pyramid is relatively flatter at the bottom and the functional roles like DevOps and QA are not increased proportionally as we scale from 100 to a 1000-member team

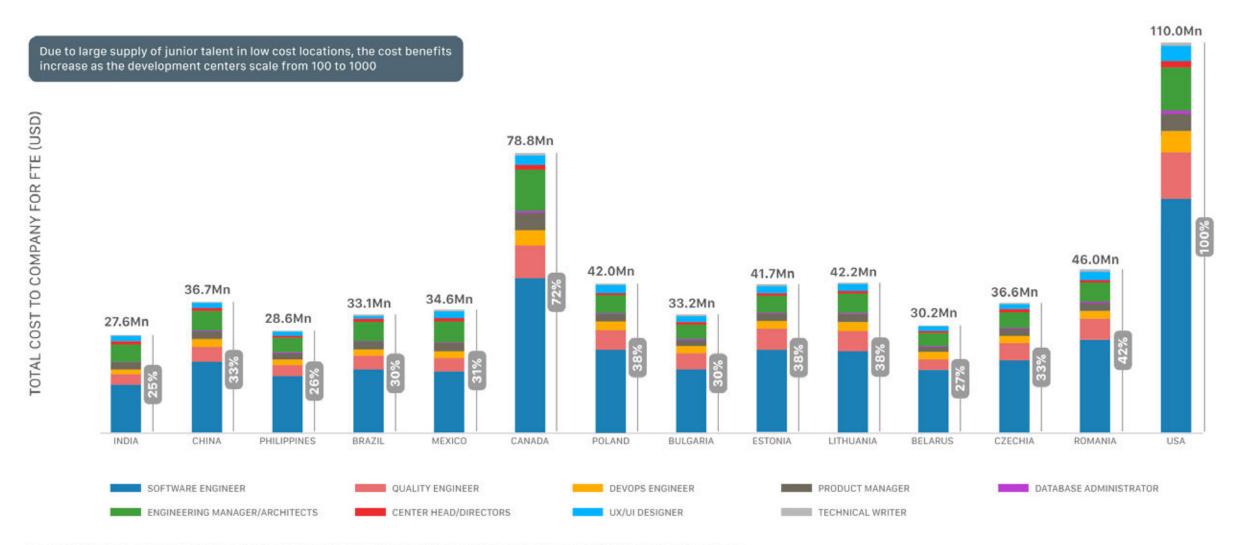


ENGINEERING TEAM	HEADCOUNT	1-4 YoE	3-6 YoE	5-8 YoE	8+ YoE
Software Development Engineer	616	330	188	100	
Quality Engineer	155	83	47	25	
DevOps Engineer	60	32	18	10	
Database Administrator	10	5	3	2	200
Engineering Manager/Architect	73				73
Director	5				5
Center Head	1				
TOTAL	920	450	256	137	79
PRODUCT MANAGEMENT AND DESIGN TEAM	HEADCOUNT	1-4 YoE	3-6 YoE	5-8 YoE	8+ YoE
Product Manager	30				30
Technical Writer	10		10		
UX/UI Designer	40		20	20	
TOTAL	80		30	20	30



### Salary Costs for a 1000-member Software Engineering team in each country, relative to cost in USA





Please note: Average salaries numbers across YoE have been used in this analysis, however when setting up engineering teams in a new location it is recommended to adjust salary percentile suitable to attract top local talent

## **Team Scalability Analysis - 1000-member team:** Software engineering talent availability as a function of 'number to hire' in comparison with USA



JOB ROLE	NUMBER TO HIRE	INDIA	CHINA	PHILIPPINES	POLAND	BULGARIA	ROMANIA	LITHUANIA	BRAZIL	MEXICO	ESTONIA	CZECHIA	BELARUS	CANADA	UNITED STATES
Software Development Engineer	616			•						0		•	•	•	•
Quality Engineer	155													0	•
DevOps Engineer	60			0										•	•
Database Administrator	10								0				•	0	•
Architect	10			0	0		0	0		0					•
Engineering Manager	63				0					0			•		•
Product Manager	30				0										
UX/UI Designer	40			0		0		0		0		0			•
Technical Writer	10			0		0		0		0			•		

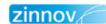
It is evident that global companies would struggle to scale 1000-member teams in almost all the countries except India, China, Canada, and US

<sup>&</sup>lt;100X AVAILABILITY

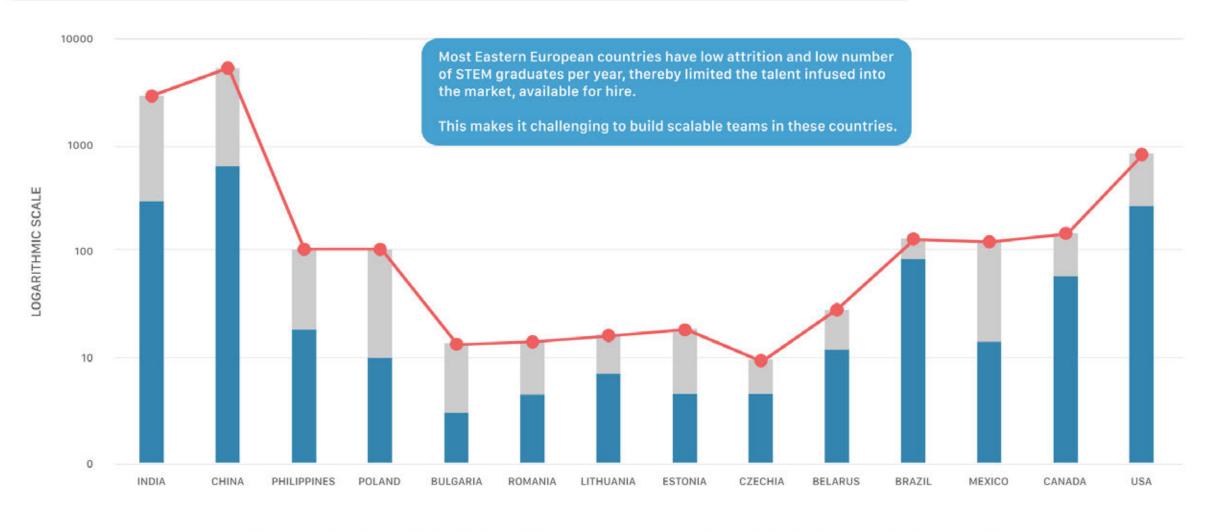




#### Talent available to hire = f(Attrited Talent + STEM graduates)



High number of STEM graduates + High number of attrited talent = High number of infused talent to workforce



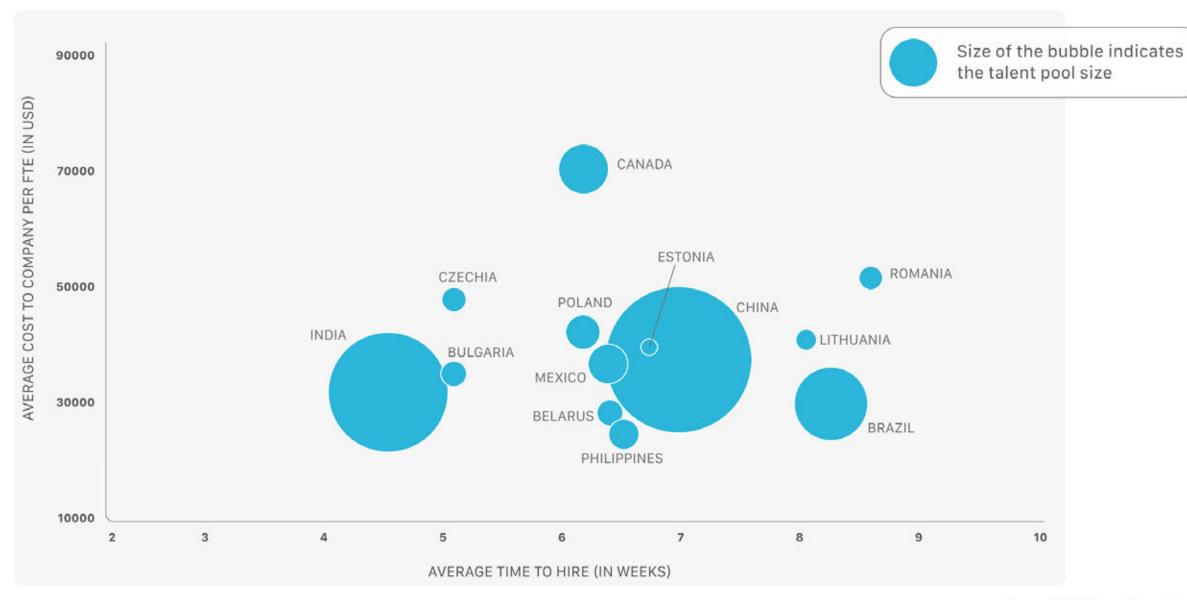
### SOFTWARE ENGINEERING: TALENT POOL AND COST ANALYSIS

IN THIS SECTION, WE DELVE INTO THE FOLLOWING ANALYSES

- TALENT AVAILABILITY ANALYSIS FOR SOFTWARE ENGINEERING ROLES
- COST (TALENT COST, SETUP COST) ANALYSIS

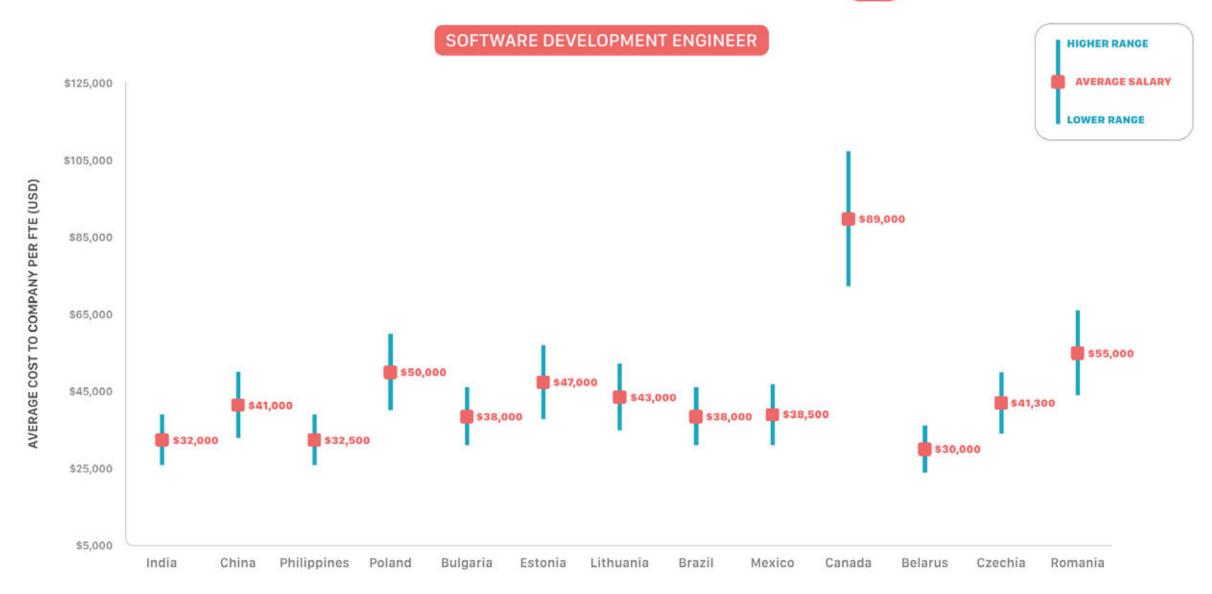
### Talent Pool, Cost, and Time to Hire Analysis













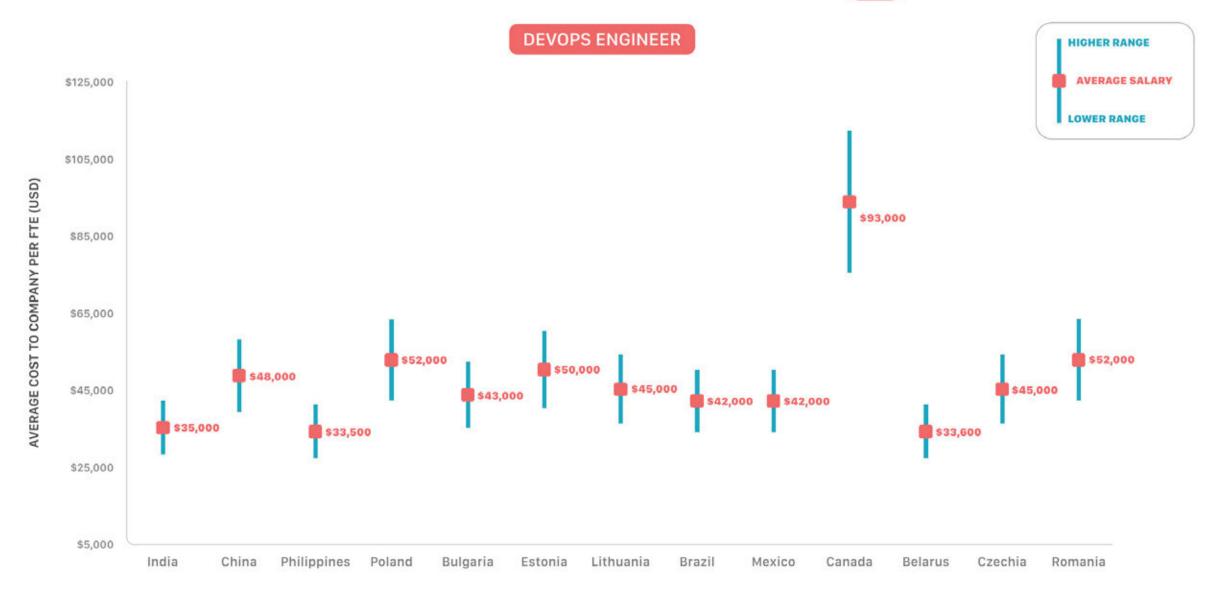


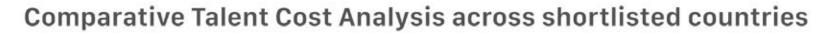












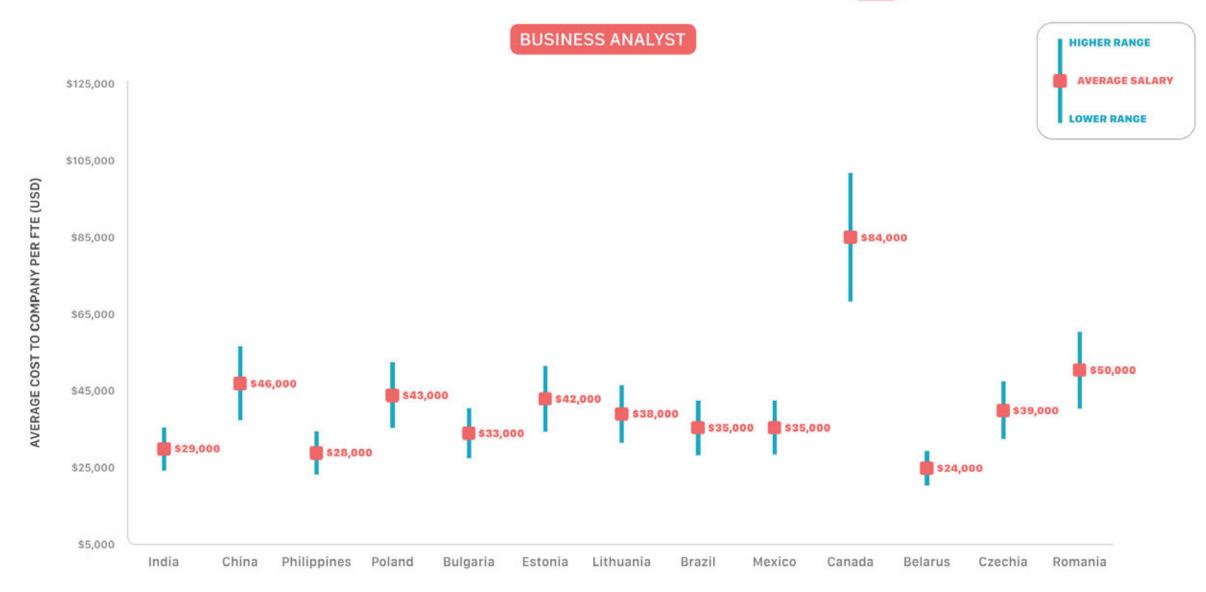


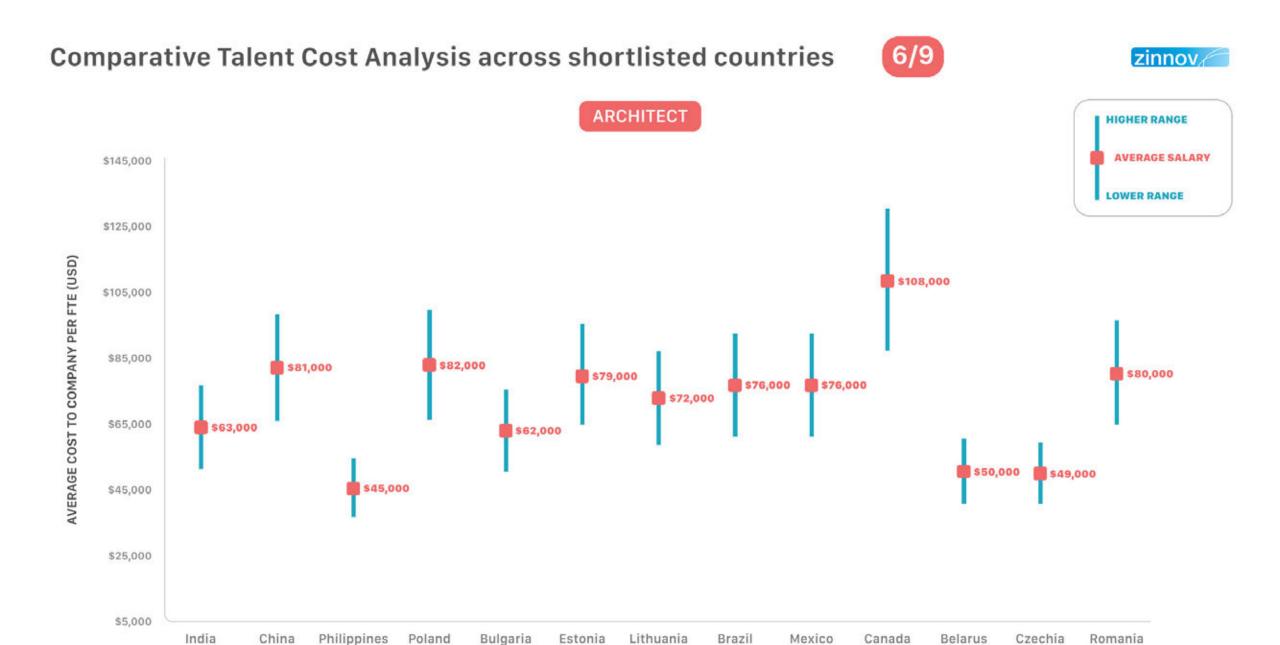






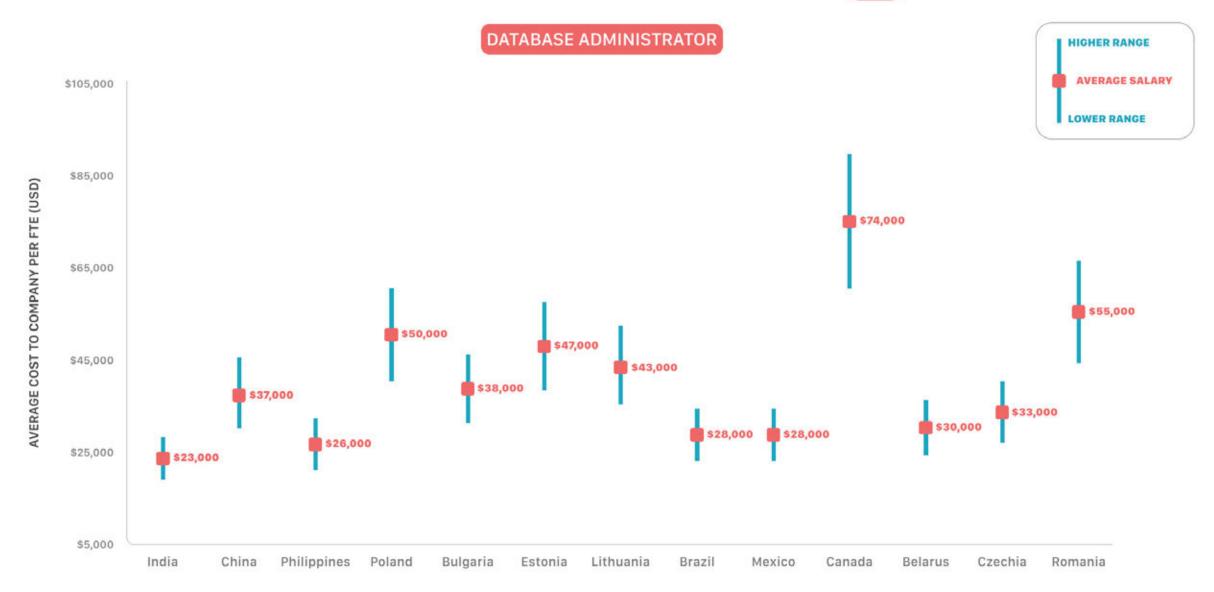








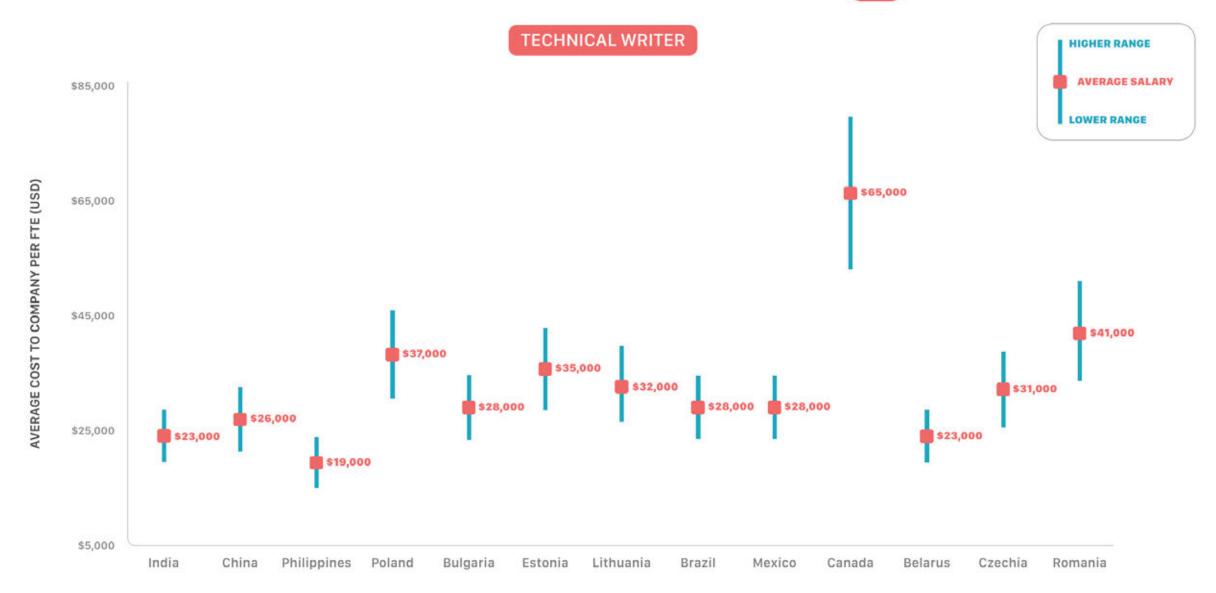








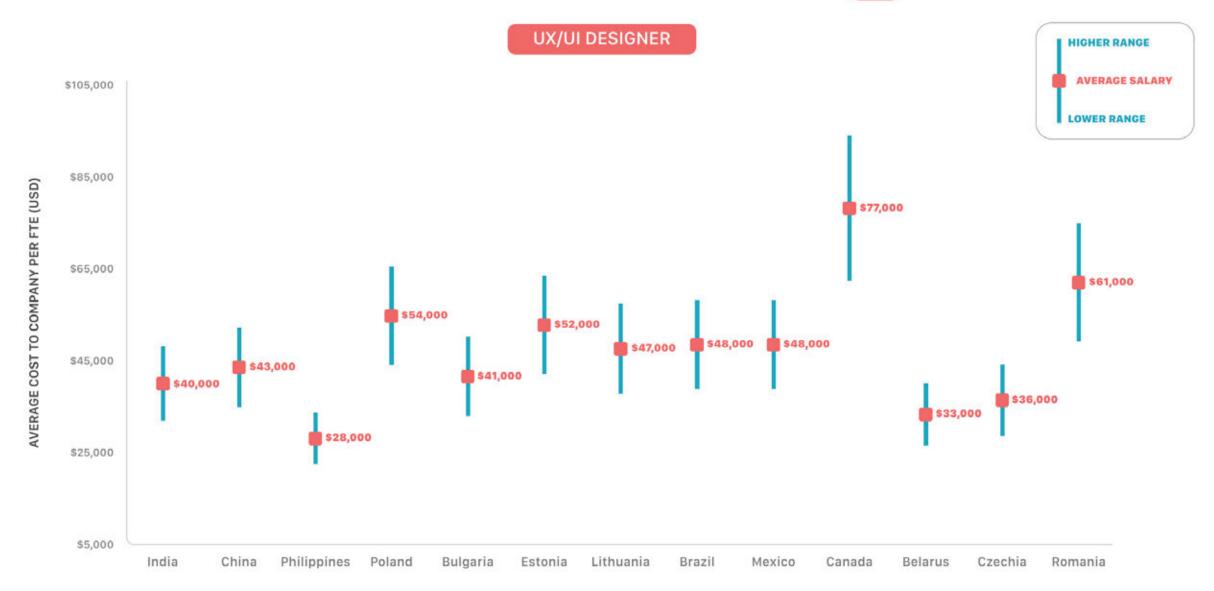




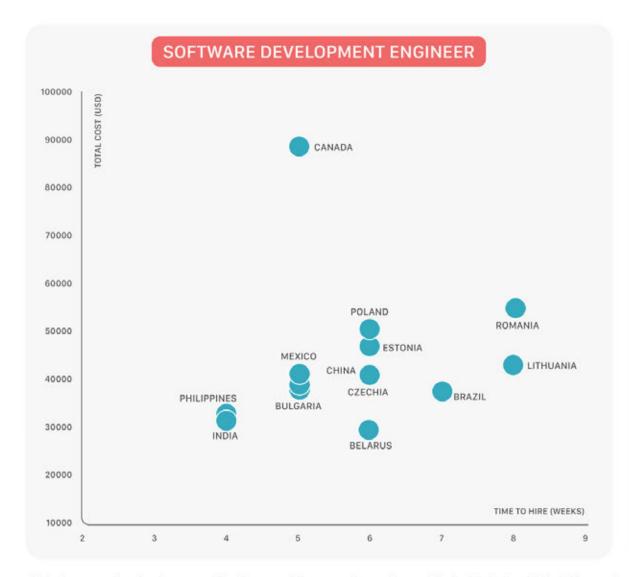


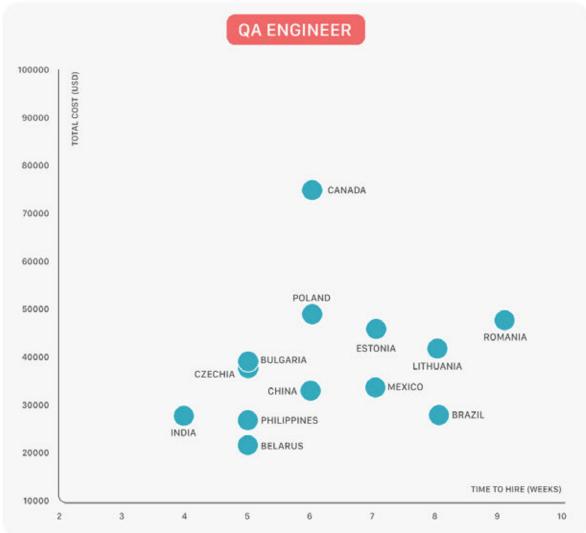




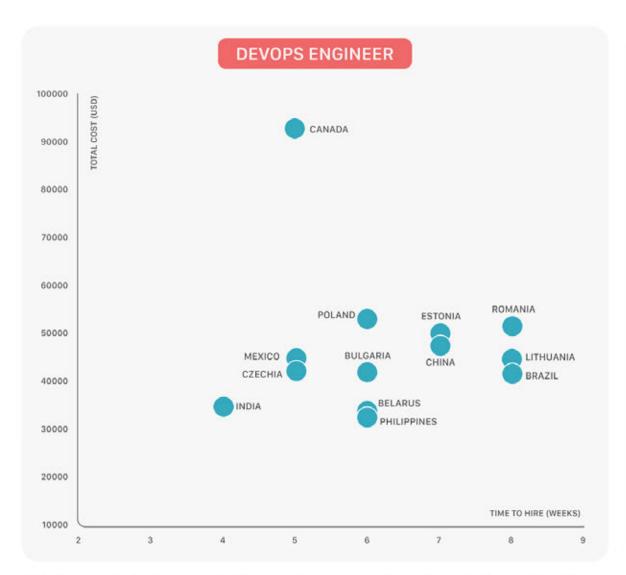


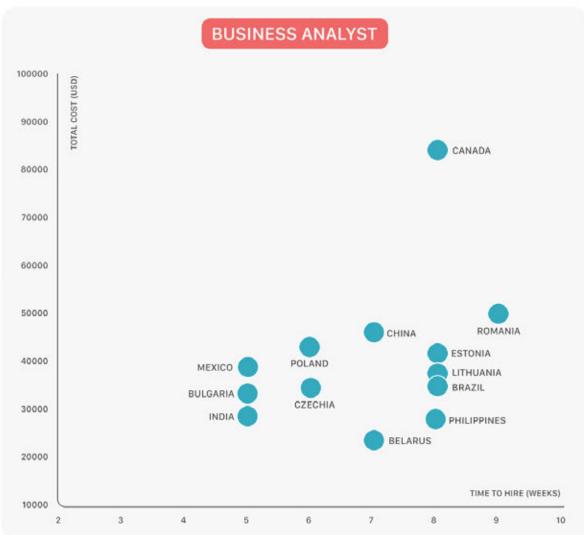




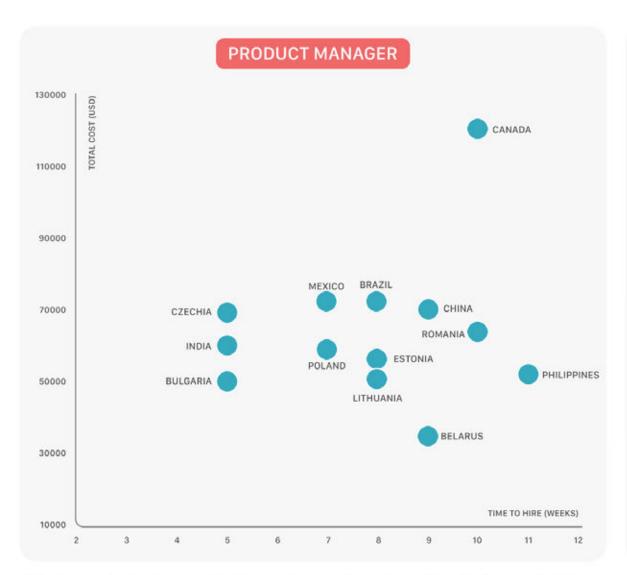


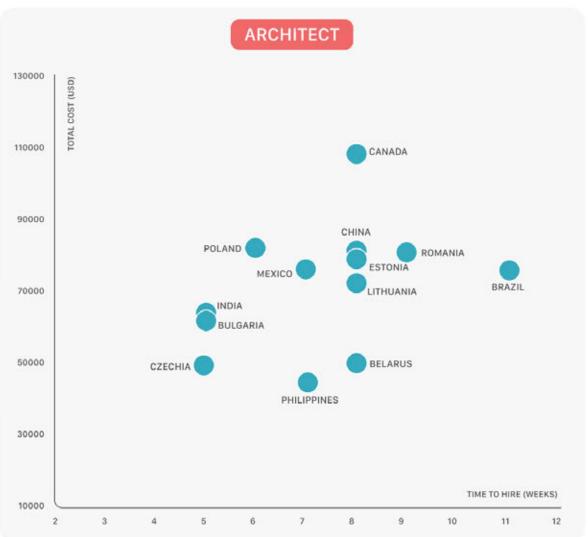




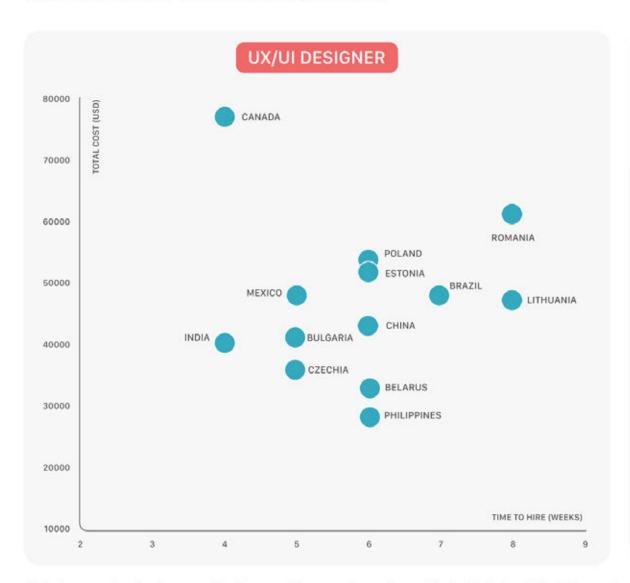


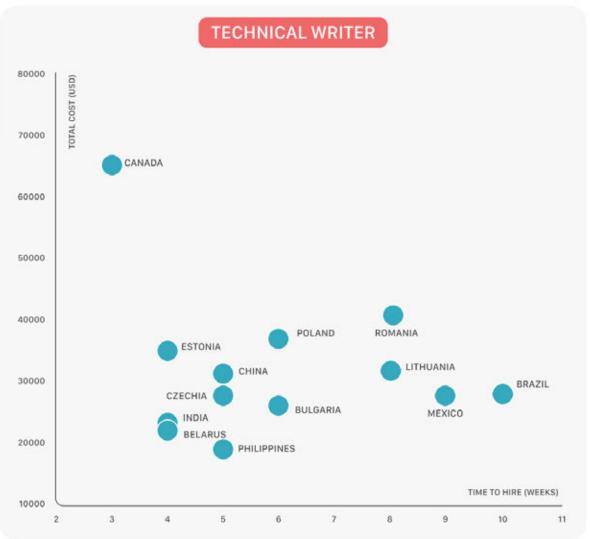




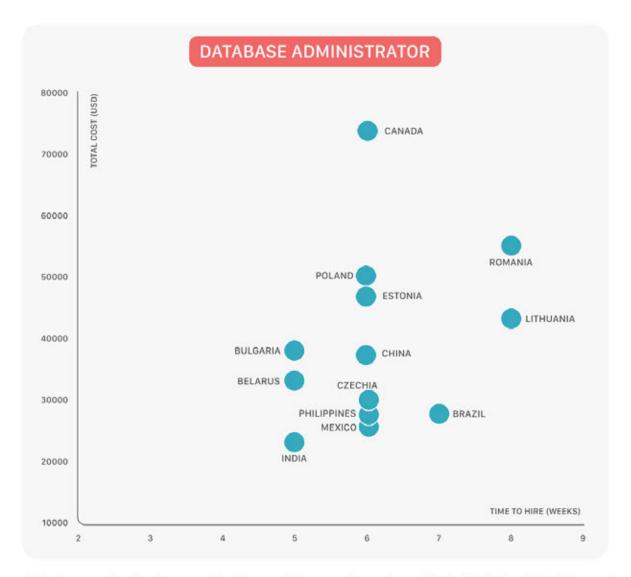










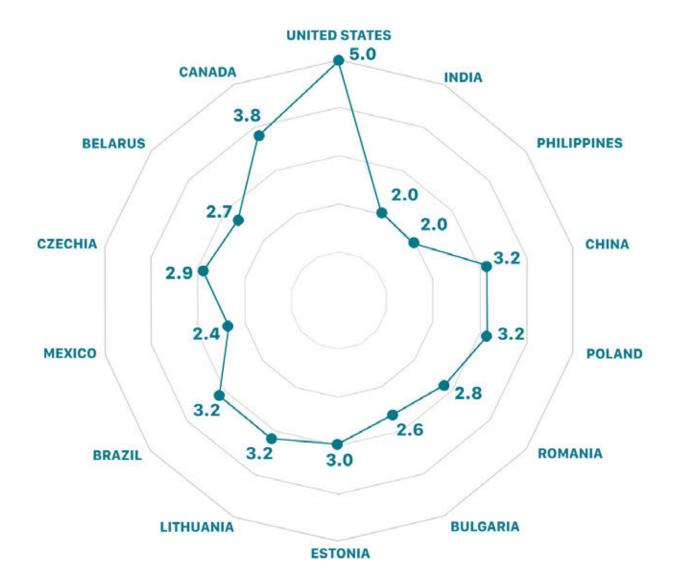


### Office Build-out Cost Comparative Analysis across shortlisted countries



As part of the analysis, we have analyzed the build-out cost of offices in these countries.

For each of these countries, we have given a score (on a scale of 1-5). Higher score implies higher cost and vice versa.



#### Office Space Cost for International Plug-and-play options

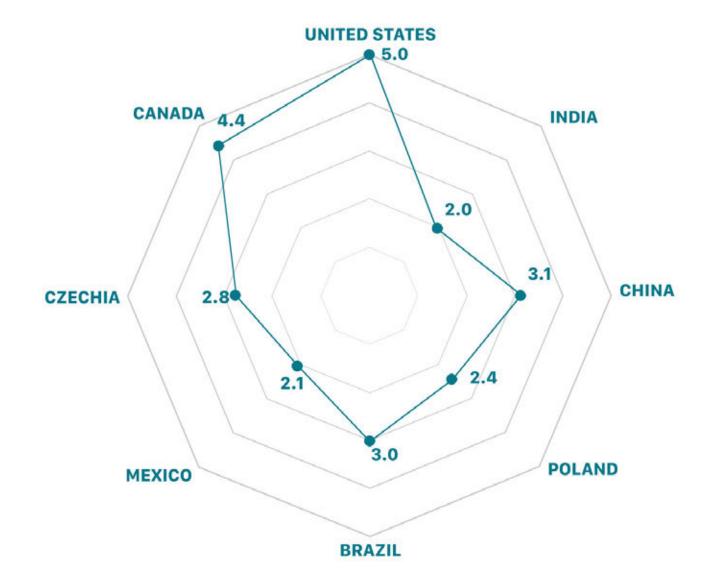


As part of the analysis, we have analyzed the setup cost of offices in these countries.

For each of these countries, we have given a score (on a scale of 1-5) on the basis of cost of plug-and-play offices at WeWork centers in these countries. Higher score implies higher cost and vice versa.

WeWork offices are not present in the following countries:

- Philippines
- Romania
- Estonia
- Bulgaria
- Lithuania



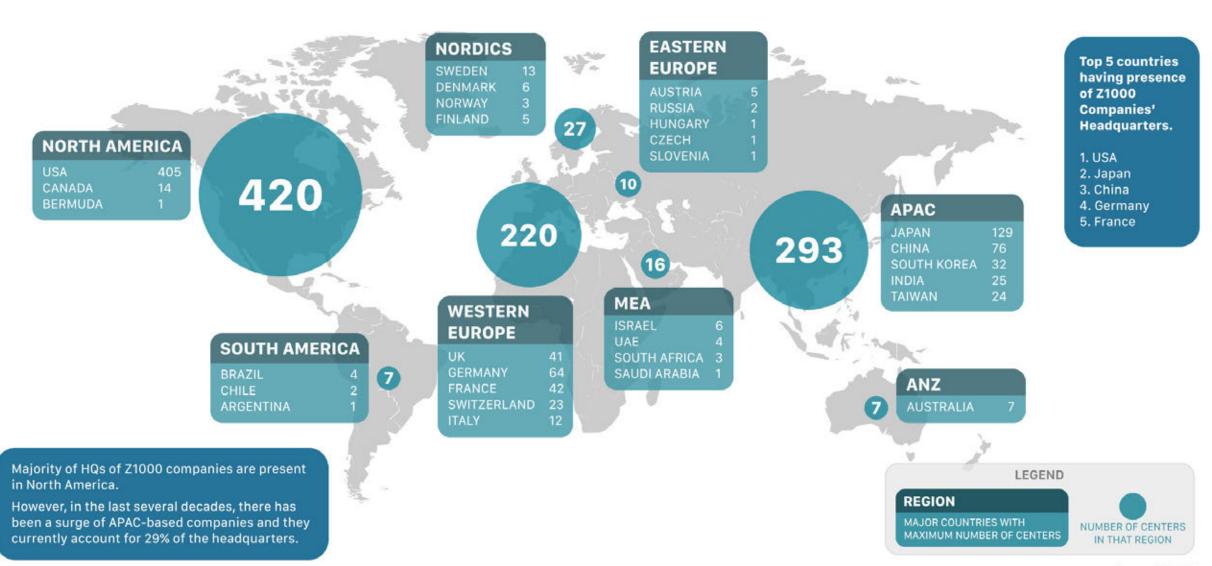
# ECOSYSTEM MATURITY AND EASE OF DOING BUSINESS

THIS SECTION LOOKS AT A COMPARATIVE ANALYSIS OF COUNTRIES FROM A POINT OF VIEW OF

- SOFTWARE ECOSYSTEM MATURITY (Z1000 COMPANIES GLOBAL CENTERS, TECH START-UP ECOSYSTEM, IT SERVICE PROVIDERS REVENUE GENERATION, ENGINEERING SCHOOLS AVAILABILITY)
- EASE OF DOING BUSINESS (GEOPOLITICAL STABILITY, IP AND DATA PRIVACY, SPOKEN ENGLISH CAPABILITY)

## **Z1000 Companies' Headquarters**

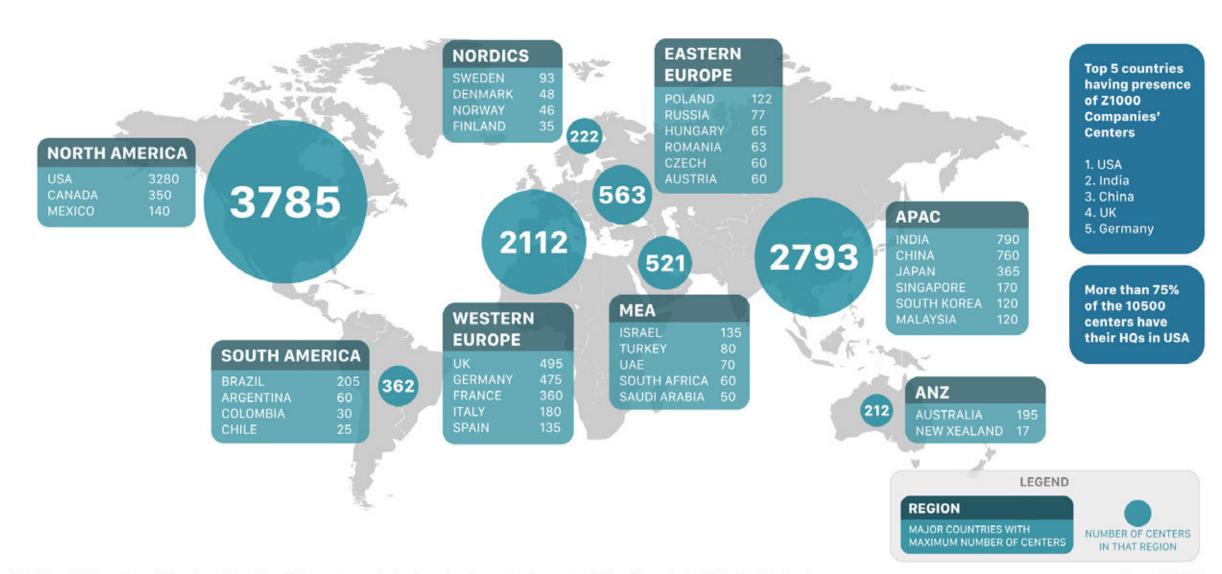




Source: DRAUP

# Global Z1000 Companies have over 10,500 centers\* across the world supporting R&D, Engineering, and IT functions





## Presence of Z1000 Companies' Global Centers across shortlisted countries



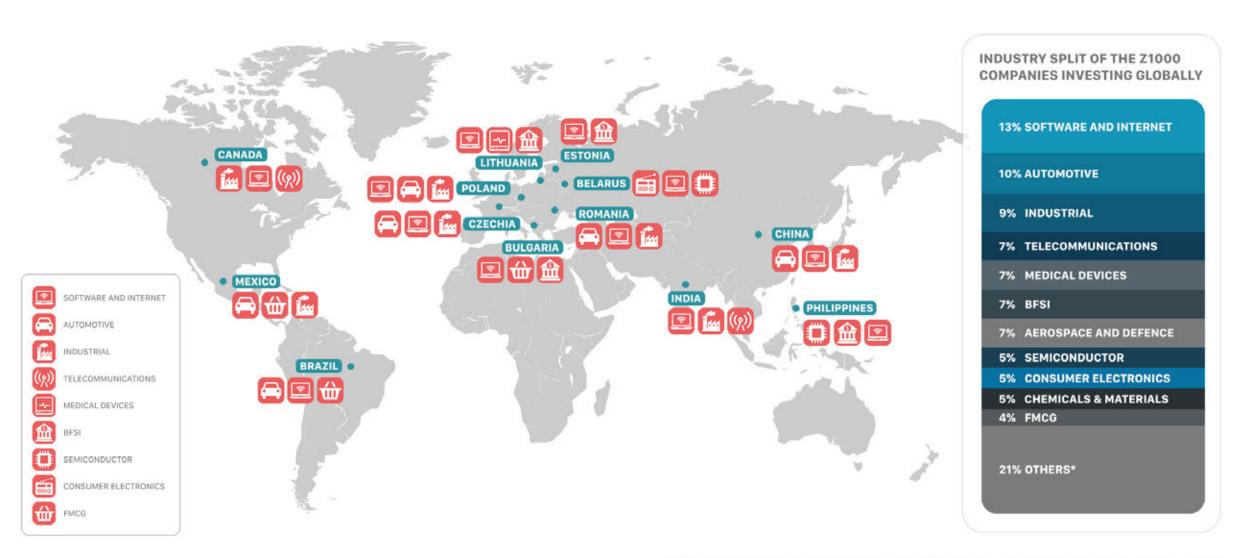


The centers considered for the shortlisted countries have a headcount of over 50 employees.

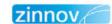
Countries like Poland, India, China, Mexico, Canada, and Brazil have attracted a lot more Z1000 companies to establish their centers.

# Major Industries in which Z1000 Companies are investing across shortlisted countries





# Countries like India, China, Canada are favored destinations across industries shown below by Z1000 companies to set up global centers



















INDIA AND CHINA SEEM TO BE AMONGST THE TOP 5 COUNTRIES OF CHOICE BY Z1000 COMPANIES ACROSS ALL INDUSTRIES. LIKEWISE, CANADA ALSO RANKS IN ALL TOP 5 INDUSTRIES, EXCEPT FMCG INDUSTRY.

# Vibrant Tech Start-up Ecosystems are present in most of these countries, especially in Canada, India, China, along with a growing number of unicorns







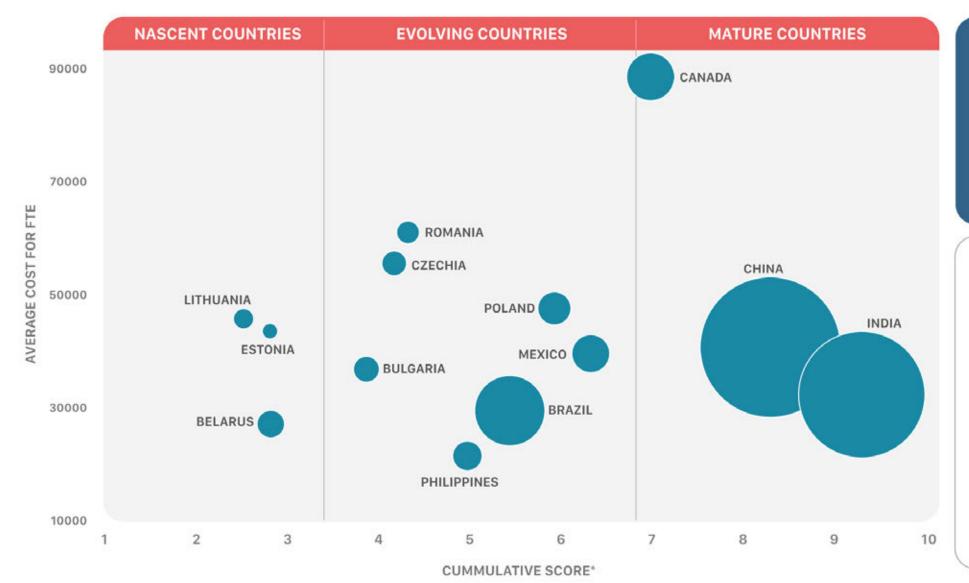
## **Global IT Service Providers' Revenue Landscape**





## **Software Engineering Ecosystem maturity Analysis**



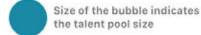


Eastern European countries have high quality talent and attract several Z1000 companies, but face scalability challenges in general, due to their limited talent pool, owing to smaller populations as compare to other locations such as India, China, Mexico, etc.

#### **LEGEND**

\*The cumulative score is generated by scoring the countries on the following parameters.

- Number of Z1000 companies (on a scale of 1-10) (Weightage: 45%)
- Number of Tech Start-ups (on a scale of 1-10) (Weightage: 25%)
- Service Provider Industry Revenue (on a scale of 1-10) (Weightage: 20%)
- Number of Engineering Schools (on a scale of 1-10) (weightage: 10%)

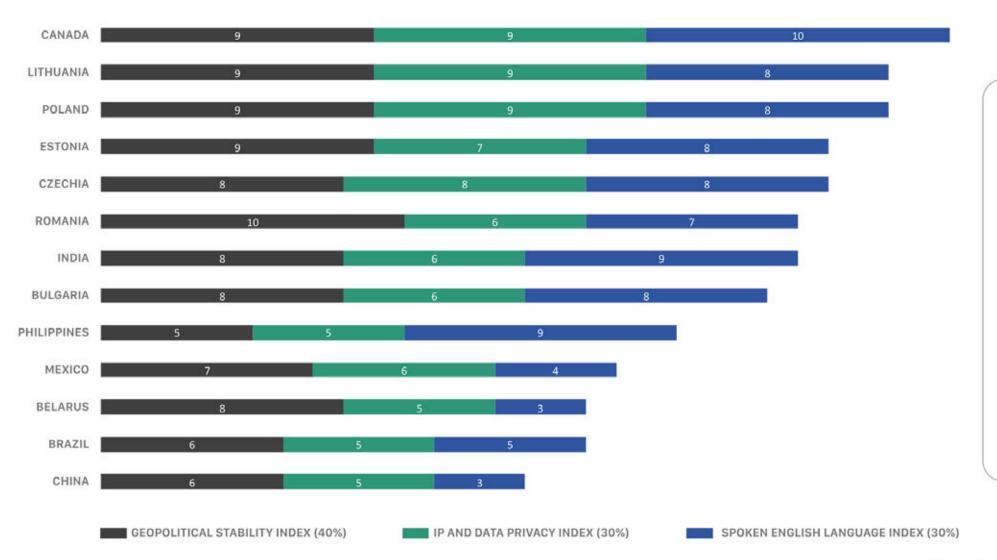


# COUNTRY COE POTENTIAL RANKING

THIS SECTION LOOKS AT A COMPARATIVE ANALYSIS OF COUNTRIES FROM THEIR POTENTIAL TO BUILD COES

# Ease of Business Analysis from a Geopolitical Stability, IP & Data Privacy, English Capability lens

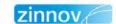


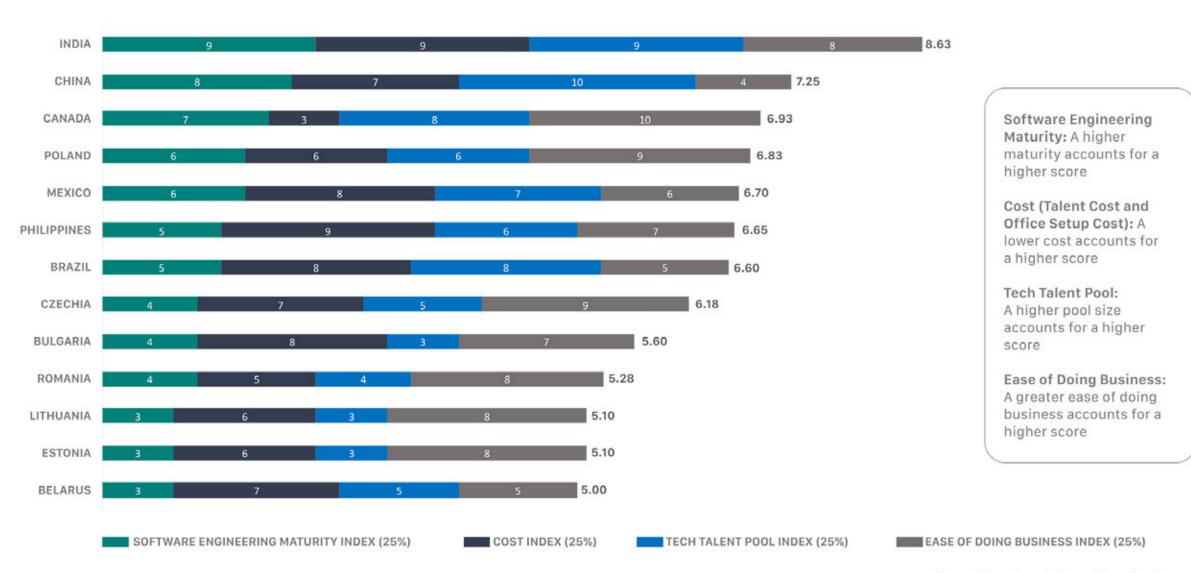


## FACTORS TAKEN INTO CONSIDERATION

- 1. Geopolitical Stability Index
  - Governmental political stability index
  - Trade balance as a percentage of GDP
  - Regional trade agreements
  - Security threat index (both internal and external)
  - International corruption perception index
- 2. IP and Data Privacy Index
  - IP rights global index
  - Cybersecurity index
- 3. Spoken English language index

## Country Ranking based on their potential to build a CoE





## Top 5 Countries for CoE Hotspots of the World





Samsung Al center in Toronto aims at bolstering core Al capabilities for the company in collaboration with major Canadian universities like University of Montreal



Cisco's innovation center in Toronto developed a unique Wi-Fi tracking methodology to control lighting and temperature at the University of British Columbia, thereby reducing greenhouse emissions by 7%



BNP Paribas Warsaw office pioneered the usage of robotics in their banks across other global locations



Over 40% of Al-based companies in Poland are based out of Warsaw

2 Tallinn







Sao Paulo





Edison, GE Healthcare's intelligence platform designed to help achieve greater efficiency and services offered, was built out of India office



25% of Global VMWare R&D Headcount is based out of India



Ericsson's Global Al Accelerator (GAIA) based out of Bengaluru, India is one of the only 3 global AI CoEs focusing on modernizing telecom using Al and ML

India comprises of around 18% of Global New-Age talent like Al and NLP



Innovation center based out of Shanghai provides innovative training methods and improvements in the local Healthcare industry in rural parts of the country





**RPA Center of Excellence** launched in Shenzhen in partnership with Blue Prism provides RPA deployments for Chinese businesses looking to improve operational agility



Amazon created Amazon Rechargeable, a debit card exclusively for unbanked Mexican shoppers. In 2018, Amazon piloted Alexa in the Latin market by launching in Mexico



Uber considers Mexico the biggest market in Latin America for its mobility innovation. Major presence of JUMP, Uber's dockless bike sharing and e-scooter service is based in Mexico City



# COUNTRY DEEP DIVES

CLICK ON ANY COUNTRY TO NAVIGATE TO ITS DEEP DIVE REPORT

## **EASTERN EUROPE**















## **NORTH AMERICA**



## APAC







## LATAM







## Romania: Country Overview



#### COUNTRY

- Ranks 2nd in the list of fastest growing economies in EU¹.
- Ranks 55th out of 190 countries in Ease of Doing Business rankings as per the World Bank.
- Ranks 70th out of 198 countries as per the Corruption Perception Index 2019.

#### **INFRASTRUCTURE & LABOR MARKET**

- 2nd in Europe in terms of peak average internet speed and connectivity Strong Broadband Network.
- Ranks 58th out of 176 countries as per ICT development index 2017.
- Poor Public Transport Infrastructure needs ~EUR 70Bn investment for development of infrastructure.

#### **TAXATION & GOVERNMENT REGULATIONS**

- The corporate income tax rate is 16%, medium, when compared to other Eastern European countries and 3rd lowest, when compared to all 13 countries in the study. The R&D tax incentive gives tax savings of 8% of the costs.
- 0% income tax for employees hired as Software Developers or hired in Research and Development companies.
- The average cost for registering a private company in Romania is lowest in comparison to the countries in the study and the EU average.<sup>2</sup>



#### **TOP LANGUAGES**

Romanian, Hungarian, French, English

45% Gender Diversity in Software Engineering Companies

#### TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN ROMANIA

# AUTOMOTIVE Autoliv APTIV Visteon





#### **TECH NUGGET**

UiPath recorded a staggering growth of 690% in its annual recurring revenue in 2017 and grew from an employee strength of 400 (2017) to 3000 (2020)

## Romania: Talent & Innovation Ecosystem

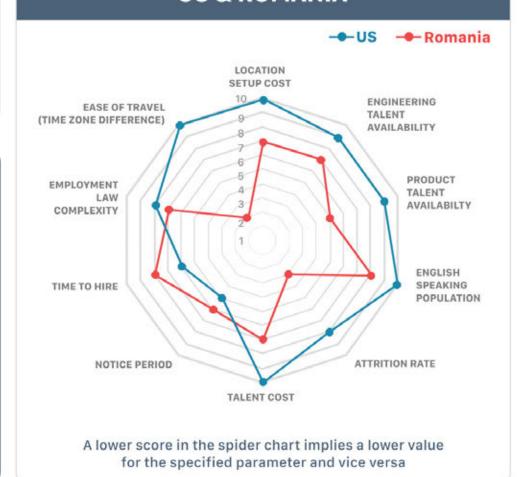


TALENT POOL	SALARY GROWTH (YOY)
~75,000	7%
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD
6%	2-6 WEEKS

#### INSIGHTS

- Scaling teams beyond 100+ within a year is a challenge due to limited talent availability.
- With almost 60% lower talent cost than US, Romania has a mature tech pool of niche skills like Al/ML, Neural Networks, 3D printing, AR/VR. JAVA/Linux stack talent is widely available.
- Fresh graduates usually intern for 2-3 years. The salaries are relatively low and increase significantly after 3+ years when the candidates have gained enough on job experience.
- Ranks 14th in Europe as per EF's English Proficiency Index.
- Romanian talent is attracted to companies with strong leaders. Technology to be worked on is an important criteria for Romanian tech talent in deciding on a job. There is a strong culture of referral.
- Romanian tech start-ups raised \$62.3 Mn in 2017 a three-fold increase over 2016.

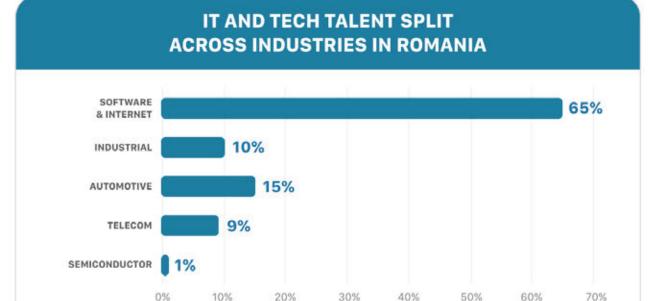
## US & ROMANIA



## Romania: Presence of Global Companies



## SOME INTERNATIONAL COMPANIES WITH **SOFTWARE ENGINEERING CENTERS IN ROMANIA** amazon Capgemini xerox Microsoft accenture BOSCH ORACLE IASI CLUJ NOKIA Ui Path ORACLE **BUCHAREST** EA Bitdefender



- . UiPath: First Romanian tech Unicorn develops Enterprise RPA Platforms.
- Bitdefender: Romania's cybersecurity company has over 600+ engineers developing enterprise anti-virus software.
- HP, Capgemini, Wipro, Huawei, Ericsson have Global e-Business Operation and Development centers across Romania, employing employing more than 10,000+ workforce.
- Microsoft with more than 500 employees has two Global Support centers operating since 1996 in Bucharest and Timisoara, Romania.
- Oracle and CGS Global (IT outsourcing company) both employ a workforce of over 3000+ employees working out of support centers across Romania.
- Genpact with a workforce of 2,000+ employees, is one of the biggest outsourcing service providers in Romania.

## Romania: Tier-1 Academic Institutions and Industry Relationships



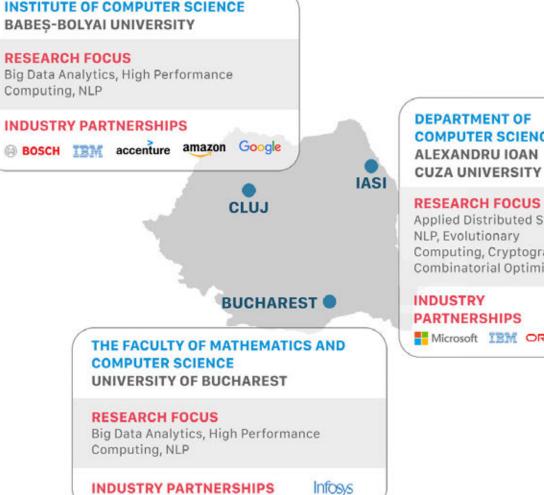
#### **KEY INSIGHT**

Romania has 17 universities in top 350 EECA (Eastern Europe & Central Asia) universities (only 2 in top 50). ANIS Scholarships program was launched in 2018 to stimulate the efforts of teachers lecturers and university assistants. The sponsors are Adobe, Atos, Bitdefender, Cornerstone Technologies, Deutsche Bank, Endava, Enea, Qualitance, Wipro.

92 HEIS Higher Education Institutions

STEM graduates per year

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS EECA TOP 350 UNIVERSITIES
UNIVERSITY OF BUCHAREST	451	42
BABES-BOLYAI UNIVERSITY	454	40
ALEXANDRU IOAN CUZA UNIVERSITY	-	68
TECHNICAL UNIVERSITY OF CLUJ-NAPOCA	483	119



**DEPARTMENT OF** COMPUTER SCIENCE **ALEXANDRU IOAN** 

Applied Distributed Systems, NLP, Evolutionary Computing, Cryptography, Combinatorial Optimization

INDUSTRY **PARTNERSHIPS** 

Microsoft IBM ORACLE

## Romania: Start-up Ecosystem



**FUNDING TILL** MARCH 2020

\$2.7 Mn

200+

**Technology start-ups** 

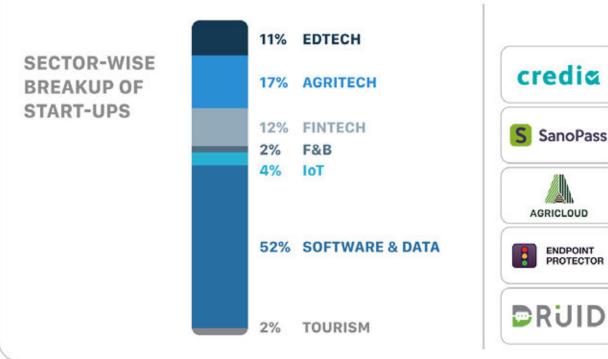
Number of Unicorns

\$568 Mn

**KEY INSIGHT** 

Investment raised in Series D round by UiPath in 2019

### **ADVANCED TECH START-UPS IN ROMANIA 2019-2020**



credia	Credia - Credit aggregation Service Providers offering
S SanoPass	SanoPass - Medical Service medical package to firms.
AGRICLOUD	<b>AgriCloud -</b> Provides precuses IoT Technology.
ENDPOINT PROTECTOR	Endpoint Protector - A lea

easy development of chat.

<b>Credia</b> - Credit aggregation platform for retailers and Service Providers offering POS.	\$54 K
SanoPass - Medical Service Providers to sell preventive medical package to firms.	\$434 K
<b>AgriCloud -</b> Provides precision agriculture solutions and uses IoT Technology.	NA
<b>Endpoint Protector -</b> A leading developer of DLP solutions and security software.	\$5 Mn

DRUID - an Al-powered enterprise chatbot platform for

## Romania: Illustrative Compensation Structure



	(IN USD)
TOTAL GROSS INCOME (A)	100,000
1. Social (pension) Insurance (25% of gross income)	25,000
2. Health Insurance (10% of gross income)	10,000
3. Income tax (10% of gross income)	10,000
TOTAL EMPLOYEE CONTRIBUTION (1 + 2 + 3) (B)	45,000
NET SALARY (A-B)	55,000
4. Work Insurance Contribution (2.25% of gross pay)	2,250
5. Disability Fund (4% of gross pay)	4,000
TOTAL EMPLOYER CONTRIBUTION (4 + 5) (C)	6,250
TOTAL EMPLOYMENT COST (A + C)	106,250

#### **EMPLOYMENT TERMINATION LAW**



There is no statutory severance pay in Romania unless conditions have been set in a collective agreement.

The termination ground can either be based on subjective grounds, such as repeated disciplinary offences, poor performance, professional unfitness or economic grounds.

When an employee is dismissed on economic grounds, they are entitled to benefit from active measures designed to limit unemployment.



## Estonia: Country Overview



#### COUNTRY

- Ranks 18th out of 190 countries in Ease of Doing Business rankings as per the World Bank'.
- Ranks 11th out of 198 countries as per Corruption Perception Index 2019.

#### **INFRASTRUCTURE & LABOR MARKET**

- Low unionization because of government providing needed benefits and services.
- 99.9% bank transactions are online; 98% of companies are established online<sup>2</sup>.
- Estonia boasts of strong digital infrastructure. As per global Cybersecurity Index, Estonia ranks 4th in Europe and 5th globally. As per ICT development index 2017, Estonia is 17th out of 176 countries.

#### **TAXATION & GOVERNMENT REGULATIONS**

BFSI

SAMPO 🗲 GROUP 🕎

- e-Tax is an electronic tax filing system set up by the Estonian Tax and Customs Board. 95% of taxes are declared online in Estonia. It takes around 5 hrs/year to comply with corporate taxes as compared to 42 hrs/year in OECD countries.3
- Corporate tax As a government initiative, there is 0% income tax for retained and reinvested profits. 20% tax on distributed profits.<sup>3</sup>



#### **TOP LANGUAGES**

Estonian, English, Russian

40% Gender Diversity in Software Engineering Companies

#### **TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN ESTONIA**













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ENGINEERING R&D

#### **TECH NUGGET**

As a complete paperless country, Estonia allows anybody in the world to apply for its e-Residency program and start a business completely online.

## Estonia: Talent & Innovation Ecosystem

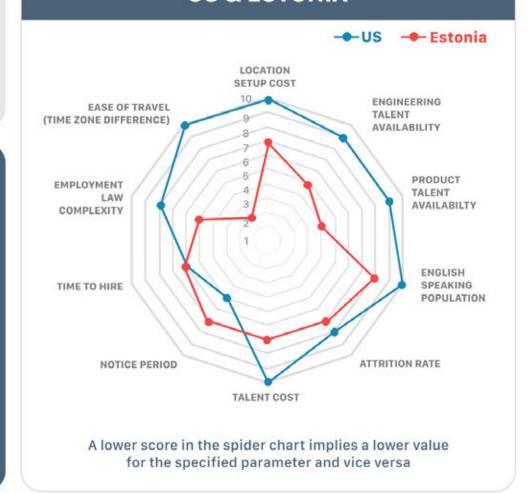


TALENT POOL	SALARY GROWTH (YOY)
~30,000	4.8%
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD
15%	2-12 WEEKS (HIGHER THE TENURE, HIGHER THE NOTICE PERIOD)

#### INSIGHTS

- Scaling teams beyond 100+ within a year is a challenge due to shortage of talent.
- High availability of Product Managers, Business Analysts, Database administrators.
- Multi-lingual workforce: Russian, English, and Estonian are commonly spoken languages. 88% of adult population knows at least 1 foreign language, making the country conducive for services industry.
- Foreign recruitment grant worth € 3,000 is setup to support recruitment of foreign tech specialists to solve for the country's shortage of talent.
- Investment aid setup to support international shared service and R&D centers to increase their international competitiveness.
- Strong tech ecosystem. Start-ups such as Skype, Hotmail, Transferwise, Playtech, and Bolt have been pioneers of this ecosystem.

# COMPARATIVE LOCATION INDEX US & ESTONIA



## Estonia: Presence of Global Companies



## SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN ESTONIA



#### INSIGHTS

- IBM, Microsoft, Twilio, Fujitsu, CGI, and Ericsson are some global companies with their centers in Estonia, employing over 20,000 multi-lingual workforce.
- Estonia is recognized as an Innovation and R&D hub by global companies with its Technology Incubators and Accelerators, Private Equity & Venture Capital Association, and a Tech-savvy government which support the vibrant start-ups ecosystem.
- Apart from global companies, Tallinn is also dominated by indigenous tech start-ups with a focus on Cyber Security, IT Services, and Software sector, including Pipedrive, Transferwise, Nortal, and Taxify (Bolt), which successfully serve global customers.
- Based on the demographics of the workforce, Software Development roles within Estonian start-ups are dominated by millennials with less than 10 years of experience.

## Estonia: Tier-1 Academic Institutions and Industry Relationships



#### **KEY INSIGHT**

Estonia has only 3 universities in top 350 EECA university and 1 university in top 600 university for computer science. However, the number of STEM graduates increased by 540% from 2,500 to ~14,000 between 2018/19 and 2019/201

20 HEIS Higher Education Institutions

~14K STEM graduates per year

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS EECA TOP 350 UNIVERSITIES
UNIVERSITY OF TARTU	259	4
TALLINN UNIVERSITY OF TECHNOLOGY		22
TALLINN UNIVERSITY	95	71

COMPUTER AND SYSTEM ENGINEERING
TALLINN UNIVERSITY OF TECHNOLOGY

RESEARCH FOCUS
Graph Theory, Image Processing, NLP,
Cyber Security, Space Technology

INDUSTRY PARTNERSHIPS
ERICSSON S CGI SIEMENS SIEMENS Systemair

START-UP INCUBATION
EXCITE, MEKTORY

TALLINN

## SCHOOL OF DIGITAL TECHNOLOGIES

TALLINN UNIVERSITY

#### **RESEARCH FOCUS**

Gamification Design, Interaction Design, Human-Computer Interaction TARTU

#### INSTITUTE OF COMPUTER SCIENCE UNIVERSITY OF TARTU

#### RESEARCH FOCUS

Al/ML, NLP, CGI, Big Data, IOT, CRYPTO, Computational Neuroscience

#### INDUSTRY PARTNERSHIPS







## Estonia: Start-up Ecosystem



**KEY INSIGHT** 

250+

Technology start-ups

1

**Number of Unicorns** 

15%

female

Of start-up founders in Estonia are

#### ADVANCED TECH START-UPS IN ESTONIA 2019-2020 **FUNDING TILL EDTECH MARCH 2020** SECTOR-WISE SPARQ Sparq - Community-based personal finance platform. \$108 K 31% FINTECH **BREAKUP OF** START-UPS F&B 1% SPEAKLY Speakly - An Edtech tool used for language learning. \$970 K IoT Dashbird - AWS lambda monitoring and debugging platform. \$2.9 Mn dashbird **54% SOFTWARE & DATA** aligner Aligner - Helps users to keep all multilingual content aligned. \$200 K Fully Verified - An identity verification solution that NA eliminates 90% of identity frauds. TOURISM

## Estonia: Illustrative Compensation Structure



	(IN USD)
GROSS PAY (A)	100,000
1. Pension (usually 2% of gross pay, some cases 3%)	2,000
2. Unemployment tax (employee part: 1.6% of gross pay)	1,600
3. Income tax (20% of gross pay)	20,000
TOTAL EMPLOYEE CONTRIBUTION (1 + 2 + 3) (B)	23,600
NET SALARY (A-B)	76,400
4. Unemployment tax (employer part: 0.8% of A)	800
5. Social Tax(33% of A)	33,000
TOTAL EMPLOYER CONTRIBUTION (4 + 5) (C)	33,800
TOTAL EMPLOYMENT COST (A+C)	133,800

#### **EMPLOYMENT TERMINATION LAW**



The severance pay is one month's average salary of the employee. If tenure is more than five years, insurance benefit that can amount to maximum of two months' average salary.

Employers in Estonia need to justify termination in writing as per Employment Contracts Act.

Employer needs to inform in advance about the termination in case of unsuitability wherein, the notice period depends upon the tenure of employment with the company.



## Lithuania: Country Overview



#### COUNTRY

- Ranks 11th out of 190 countries in Ease of Doing Business rankings as per the World Bank.
- One-stop-portal for information: Among Top 5 EU countries for digital public service portal for businesses.

#### **INFRASTRUCTURE & LABOR MARKET**

- Lithuania has a strong e-infrastructure. As per the global Cybersecurity Index, Lithuania ranks 3rd in Europe and 4th globally.
- Lithuania is the regional leader in Fibre-Optic and Wi-Fi bandwidth infrastructure.
- Ranks 9th globally for 4G service coverage and availability across the country.
- 🥝 Ranks 41st out of 176 countries as per ICT development index 2017, prepared by the International Telecommunication Union.

#### **TAXATION & GOVERNMENT REGULATIONS**

- i.MAS: IT-based Tax Administrative system. Among the top 10 EU countries in ease of paying taxes.
- MSMEs (<10 employees; <\$300,000 gross revenue) can avail 0% corporate tax in the 1st year..</p>
- For the first 6 years, the corporate income tax is 0% in Free Economic Zones.
- 🥝 Average time for Entity Registration is 2-3 weeks and the average cost for same is lower than the EU avg.

# SOFTWARE & INTERNET Uber Dollemc Shopify Sho



#### **TOP LANGUAGES**

English, Polish, German

35% Gender Diversity in Software Engineering Companies

#### **TECH NUGGET**

35% of Global Business Services companies in Lithuania are using advanced process automation. One of the success stories, WesternUnion, has currently deployed over 100 robots that have completed over 2 million tasks.

## Lithuania: Talent & Innovation Ecosystem

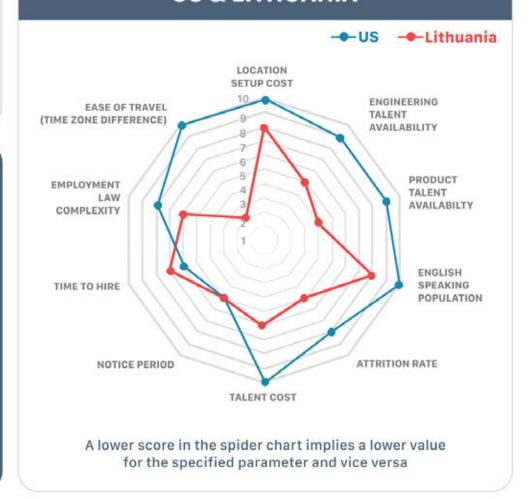


TALENT POOL	SALARY GROWTH (YOY)
~50,000	7.5%
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD
14%	2-4 WEEKS

#### INSIGHTS

- 50.2% of ICT (Information and Communication Technology) specialists in Lithuania are younger than 35 years of age.
- Highly multi-lingual working population, with almost 97% of the population well-versed in more than one foreign language.
- Lithuania hosts 13 of the top 20 ICT companies of Baltic States.
- Lithuania ranks 29th in Global Entrepreneurship index of 2018, only Canada and Estonia rank higher than Lithuania amongst the studied countries in the report.
- 1st in the CEE (Central & Eastern Europe) region for maximum university-business collaborations for Innovation and R&D as one-fourth of students are enrolled in STEM courses.
- 65% increase in R&D spend by Lithuanian government from 2006-13 (\$483 Mn) to 2014-20 (\$798 Mn).

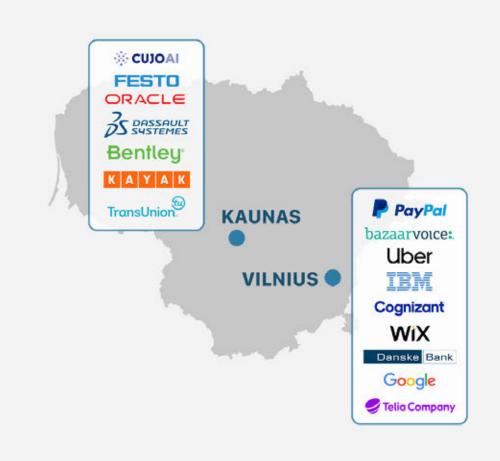
## COMPARATIVE LOCATION INDEX US & LITHUANIA



## Lithuania: Presence of Global Companies



## SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN LITHUANIA



#### INSIGHTS

- Oracle has been operating out of their Kaunas office since 2002, employing highly skilled IT professionals for their Strategic Security Solution division.
- Uber's Vilnius office is their Global Critical Site Reliability center responsible for the company's 50% of core Infrastructure with a workforce of around 50 employees.
- Danske Bank & Western Union Bank employ around 6000 workforce working across IT Software & Development, Product Management, Business Development, Finance & Accounting, Customer Support. However, 30% of the workforce are IT specialists developing FinTech applications.
- Telia Lietuva has a strong presence in IT and Telecommunication sector in Lithuania.
- Apart from FinTech companies, Cognizant, Bazaarvoice, Nasdaq, Rocket
   Software, Unity, DXC Technologies, Festo employ around 3000+ IT talent.
- Cyber security company Arxan and leading Artificial Intelligence company
   CujoAl opened their development centers in Lithuania for testing and improving their technology as well as to expand their software testing, system operations, and support workforce.

## Lithuania: Tier-1 Academic Institutions and Industry Relationships



#### **KEY INSIGHT**

Lithuania has 8 universities in the top 350 EECA universities (2 in top 50) and is 3rd highest in the EU in terms of share of youth (25-34 years) with tertiary education: 56% (Eurostat 2018)

47 HEIS **Higher Education** Institutions

~9.5K STEM graduates per year

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS EECA TOP 350 UNIVERSITIES
VILNIUS UNIVERSITY	459	18
VILNIUS GEDIMINAS TECHNICAL UNIVERSITY	562	32
KAUNAS UNIVERSITY OF TECHNOLOGY	3	53
VYTAUTAS MAGNUS UNIVERSITY	+	61

#### **FACULTY OF INFORMATICS**

KAUNAS TECHNOLOGY UNIVERSITY

#### RESEARCH FOCUS

Big Data Analytics, neural networks

#### **INDUSTRY PARTNERSHIPS**

HITACHI









#### START-UP INCUBATION

National Innovation & Entrepreneurship Centre

#### **FACULTY OF INFORMATICS**

VYTAUTAS MAGNUS UNIVERSITY

#### RESEARCH FOCUS

Al, Computational Linguistic, Applied Informatics

#### START-UP INCUBATION

Centre for Enterprise Practices (CEP)

KAUNAS

VILNIUS

#### DEPARTMENT OF COMPUTER SCIENCE VILNIUS UNIVERSITY

#### **RESEARCH FOCUS**

Big Data Analytics, ML, Cyber-Crime

#### **INDUSTRY PARTNERSHIPS**









#### START-UP INCUBATION

Vilnius University Tech Hub

#### INSTITUTE OF COMPUTER SCIENCE

VILNIUS GEDIMINAS TECHNICAL UNIVERSITY

#### **RESEARCH FOCUS**

Mobile Applications, Unmanned Aerial Vehicles, Al, Big Data

#### INDUSTRY PARTNERSHIPS



#### START-UP INCUBATION

LinkMenu fabrikas

## Lithuania: Start-up Ecosystem



**KEY INSIGHT** 

450+

Technology start-ups

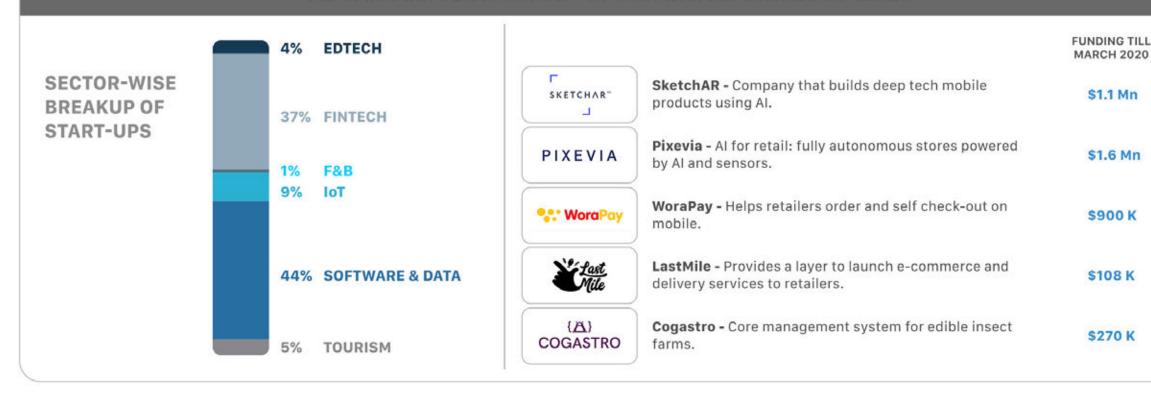
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**Number of Unicorns** 

15th

Rank in terms of global start-up ecosystem strength<sup>1</sup>

### ADVANCED TECH START-UPS IN LITHUANIA 2019-2020



## Lithuania: Illustrative Compensation Structure



	(IN USD)
GROSS PAY (A)	100,000
Taxes paid by the employee (B)	39,500
Personal Income Tax (from Gross Salary) 20%	20,000
Social Security and Health Insurance (from Gross Salary) 19.50%	19,500
NET SALARY (A-B)	60,500
TAXES PAID BY THE EMPLOYER (C)	1,770
<del>-</del>	-

#### **EMPLOYMENT TERMINATION LAW**

# HIGHLY EMPLOYEE FAVORING FAVORING

- The severance pay amounts to two times the employee's average remuneration (avg. calculated on the basis of their salary over the three calendar months prior to termination month) if tenure was more than 1 year.
- · Employers in Lithuania need to justify termination reason in writing.
- Employee's unsatisfactory performance can be used as a reason to terminate given an improvement plan was drafted for at least two months and the performance in that period was also unsatisfactory.
- The employment contract shall be terminated by giving the employee notice of one month in advance.
- Maximum earnings taxable by social insurance equal to €136,344 of annual income
- If annual income exceeds €136,344, Personal Income Tax increases to 27%
- Mandatory social insurance contribution varies from 21.29% to 24.29%



## **Bulgaria:** Country Overview



#### COUNTRY

- Ranks 61st out of 190 countries in Ease of Doing Business rankings as per the World Bank.
- 60% of the working population (25-64 years) is fluent in at least one foreign language. However, the English proficiency is low, as only around a quarter of the population speaks English.
- Ranks 74th out of 198 countries as per Corruption Perception Index 2019.
- Bulgaria has experienced Political instability in the past as it has a multi-party system, such that no single party can be in power alone, but the situation has improved since 2015.

#### **INFRASTRUCTURE & LABOR MARKET**

- Bulgaria has a cost-effective commercial real estate sector as property tax rates are relatively lower as compared to other European countries, varying between 0.1% to 0.45%.
- Ranks 50th out of 176 countries as per ICT development index 2017, prepared by the International Telecommunication Union.

#### **TAXATION & GOVERNMENT REGULATIONS**

- Bulgaria has the lowest tax rate in the EU for both personal and corporate businesses, at Flat 10%.
- Bulgaria provides relaxation in corporate taxes upto 100% on taxable profits from investments in high unemployment or less industrialized regions.

## VIDIN RUSE **GORNA ORYAHOVITSA** BURGAS SOFIA PLOVDIV FREE / SPECIAL

### **TOP LANGUAGES**

Bulgarian, English, German, French

39% Gender Diversity in Software **Engineering Companies** 

## TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN BULGARIA

























ENGINEERING R&D

**FMCG** 

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#### TECH NUGGET

Under the Investment Promotion Act, the State defines the targeted sectors, and companies can set up tech centers with lowered financial requirements for investment.

## Bulgaria: Talent & Innovation Ecosystem

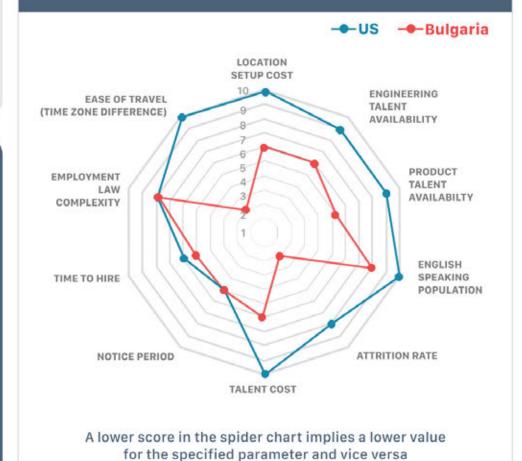


TALENT POOL	SALARY GROWTH (YOY)
~100,000	10%
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD
3%	4-12 WEEKS

## INSIGHTS

- Bulgaria gets high customer support talent from surrounding countries such as Romania, Serbia, Macedonia, Greece, and Turkey.
- 90% of the outsourcing work / contracts are catered to local / regional customers, which are mainly driven by regional common languages or local native languages.
   This has given Bulgaria a strong regional presence in the outsourcing ladnscape.
- 80% of the working age population have secondary or tertiary higher education.
- Bulgaria ranks 47th out of 194 countries in Al readiness.
- · Bulgaria ranks amongst the lowest in EU in terms of R&D spending.
- Bulgaria is 3rd in Europe and 10th worldwide with certified IT specialists (as per certifications) per capita.
- Software market is changing from outsourcing viewpoint to partnering with local companies for product developments.

# COMPARATIVE LOCATION INDEX US & BULGARIA



## **Bulgaria:** Presence of Global Companies



## SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN BULGARIA



## INSIGHTS

- VMware's Global Development center is the largest in the EMEA region, while it
  is their 3rd largest R&D site globally out of Sofia, Bulgaria.
- Cisco's Sourcing Services Center and Sofia R&D center employ around 200 ICT professionals working across software and server application development, network administration, BPO roles covering the spectrum of software research and development.
- CSC's Software Solutions center has a workforce of over 650 IT specialists developing. Net and Java applications, data warehouse solutions, Insurance policy management solutions for their Financial sector clients.
- SAP's R&D Technological center is responsible for developing SAP's platform for business processes and applications. More than 500 employees work on the SAP HANA (cloud), Lifecycle Management, and SAP's Identity and Access Management software solutions.
- IBM, Microsoft, Bosch, Jonson control, ATOS, HP developed their R&D centers in Sofia, Bulgaria, employing more than 3000 employees, The mentioned companies are delivering cost-efficient, scalable solutions to business problems.

## Bulgaria: Tier-1 Academic Institutions and Industry Relationships



## **KEY INSIGHT**

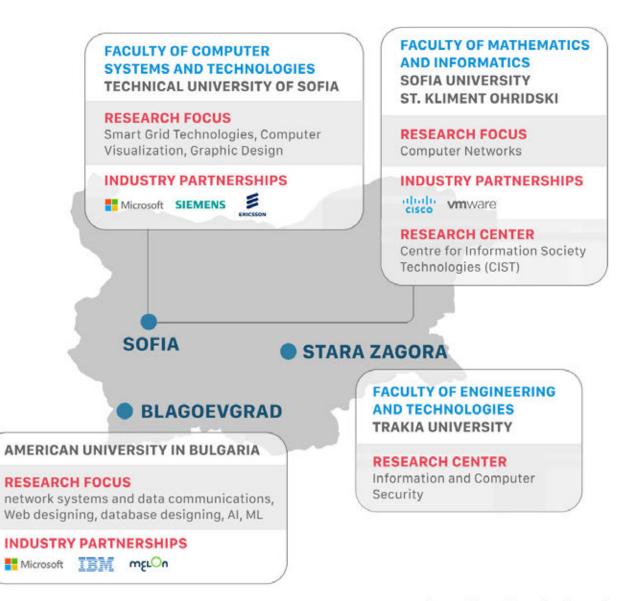
Only 2 universities feature in the top 350 universities of EECA. There are no universities featured in the top 600 world universities for computer science.

51 HEIS Hig

Higher Education

~10.5K STEM graduates per year

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS EECA TOP 350 UNIVERSITIES
SOFIA UNIVERSITY ST. KLIMENT OHRIDSKI		49
AMERICAN UNIVERSITY IN BULGARIA	×.	170



## Bulgaria: Start-up Ecosystem



300+

Technology start-ups

0

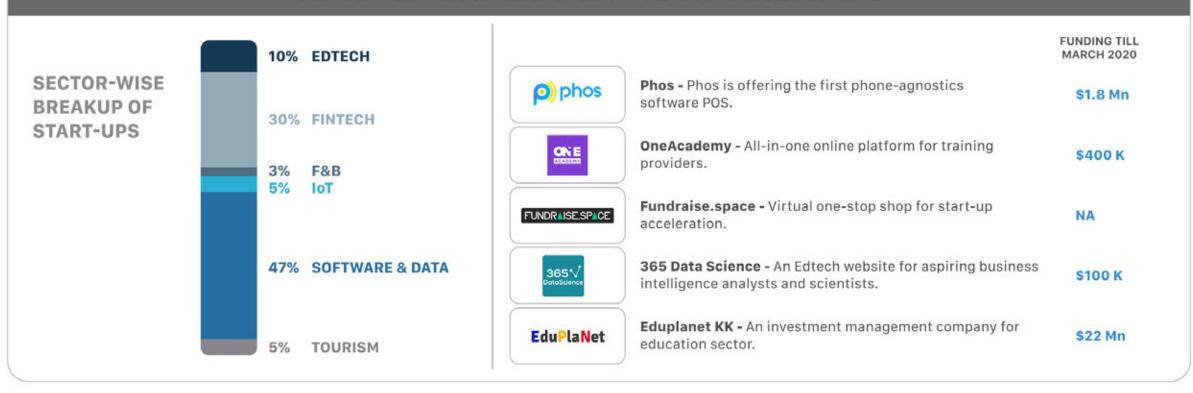
**Number of Unicorns** 

3rd

KEY INSIGHT

In CEE (Central & Eastern Europe) Tech hubs based on number of investment rounds

## ADVANCED TECH START-UPS IN BULGARIA 2019-2020



## **Bulgaria:** Illustrative Compensation Structure



	(IN USD)
GROSS PAY (A)	100,000
1. Insurance sum (paid by employee) (13.78% of gross pay)	13,780
2. Income tax (10% of gross pay)	10,000
TOTAL EMPLOYEE CONTRIBUTION (1 +2) (B)	23,780
NET SALARY (A-B)	76,220
Insurance sum (paid by employer) (18.92% of gross pay) (C)	18,920
TOTAL EXPENSES FOR THE EMPLOYER (A + C)	118,920

#### INSIGHT

Income exceeding epsilon 1,533.51 per month or epsilon 18,402.11 per year is the maximum cap for social security tax (18.92%).

## **EMPLOYMENT TERMINATION LAW**



The severance pay is as per agreed-upon terms and should not be less than four months' salary.

An employer may terminate an employment contract by giving the employee and labor Union 30 days' prior written notice or no longer than 3 months notice.

There are special groups of employees under protection, and in this case, the dismissal requires consent from the labor inspectorate.



## **Belarus:** Country Overview



#### COUNTRY

- ~5 days required to register a property as compared to the OECD average of 22 days. According to World Bank. Belarus entered top 10 countries for having business-friendly reforms.
- Belarus is currently going through an internal political unrest with protests against the current president for assuming an authoritarian rule over the last 26 years.
- Ranks 66th out of 198 countries as per Corruption Perception Index 2019.

#### **INFRASTRUCTURE & LABOR MARKET**

Infrastructure- Ranks 32nd out of 176 countries as per ICT development index 2017.

#### **TAXATION & GOVERNMENT REGULATIONS**

- Hi-Tech Parks (HTP): Belarus has HTP with a special tax regime that provides benefits and preferences for IT companies based in HTPs.
- Individual Income Tax is fixed at 9% for Hi-Tech Park company employees (vs 15% income tax outside).
- Belarusian government's initiatives exempt any company set up in FEZ (Free Economic Zone) from corporate taxes, profit tax (vs 18% in General) and customs duties. They are charged 10% VAT (Value Added Tax) (vs 20% in General)1.
- Software is protected by copyright in Belarus. A computer program is automatically protected by copyright as soon as it is created, and no formalities are required.

# VITEBSK MINSK MOGILE\ BREST FREE / SPECIAL

## **TOP LANGUAGES**

Belarusian, Russian, English

38% Gender Diversity in Software **Engineering Companies** 

## TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN BELARUS























## **TELECOMMUNICATIONS** & SECURITY

ENGINEERING R&D





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#### TECH NUGGET

CBIP (China-Belarus Industrial Park) developed with help from China, helps IT companies with tax and other benefits, special rules for use of land and natural resources

## Belarus: Talent & Innovation Ecosystem

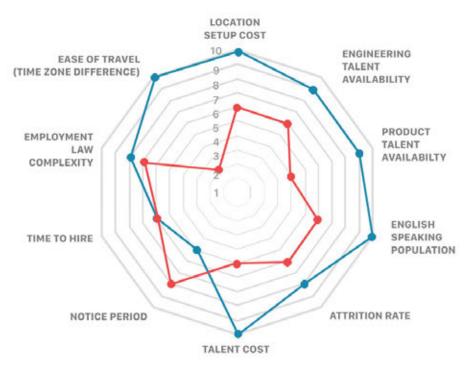


TALENT POOL ~105,000	SALARY GROWTH (YOY)  5%
ATTRITION RATE (ANNUAL) 10-15%	AVERAGE NOTICE PERIOD  4-8 WEEKS

## **INSIGHTS**

- Scaling teams beyond 100+ in a year is a challenge due to shortage of talent.
- Belarus has a young tech talent workforce. 67% of IT specialists are between the age of 21-30.
- Belarusians are multi-lingual and can speak English, Russian, and German as the main business languages, forming a potential workforce for professional services teams.
- 91.9% of the software developed in the HTP account for exports.

## 



A lower score in the spider chart implies a lower value for the specified parameter and vice versa

## Belarus: Presence of Global Companies



## SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN BELARUS



## INSIGHTS

- The EPAM Systems development center is the largest Hi-Tech Park resident and Belarus' largest company in the IT products and services segment. EPAM employees 8,000 employees in Belarus.
- Yandex Employees in the Minsk office are involved in creating, developing, and testing Yandex Search and Yandex. Developers in the Minsk office use iOS and Android as well as JavaScript, C++, Python, and Java. Yandex has 150 employees in Belarus.
- Gameloft in Minsk is a production studio that uses iOS and Android for development in close collaboration with the international team. As of 2017, the studio is also working on virtual reality technologies and Apple TV. Gameloft has 50 employees in Belarus.
- Rakuten Viber The Minsk development center is responsible for the client parts of an application for iPhone, Android, and Windows Phone as well as for the development of a desktop version and billing and sticker-market web development. Rakuten Viber has 126 employees in Belarus.

## Belarus: Tier-1 Academic Institutions and Industry Relationships



#### **KEY INSIGHT**

Belarus has only 4 universities in top 350 EECA universities (only 1 in top 50) and no university in top 600 universities for Computer Science. This has led to a critical shortage of qualified workers.

48 HEIS Higher Education Institutions

~16K STEM graduates

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS EECA TOP 350 UNIVERSITIES
BELARUSIAN STATE UNIVERSITY	ië.	25
BELARUSIAN NATIONAL TECHNICAL UNIVERSITY		103
BELARUSIAN STATE UNIVERSITY OF INFORMATICS AND RADIO ELECTRONICS	-	158

## **INFORMATION TECHNOLOGIES AND** ROBOTICS FACULTY

BELARUSIAN NATIONAL TECHNICAL UNIVERSITY

#### RESEARCH FOCUS

Databases Design, Computer Integration into Networks, Information Security

#### RESEARCH CENTER

Research and Innovation Laboratory of Production Automation



MATHEMATICS AND COMPUTER SCIENCE

**BELARUSIAN STATE UNIVERSITY** 

## **RESEARCH FOCUS**

Geoinformatics, Computer Physics

## **INDUSTRY PARTNERSHIPS**







### RESEARCH CENTER

Innovation laboratory SAP Next-Gen Lab



## **BELARUS STATE UNIVERSITY** OF INFORMATICS AND RADIOELECTRONICS

#### **RESEARCH FOCUS**

Semiconductors, Micro & Nano-electronics, Coding and Digital Information Processing

#### INDUSTRY PARTNERSHIPS







## Belarus: Start-up Ecosystem



70+

**Technology start-ups** 

0

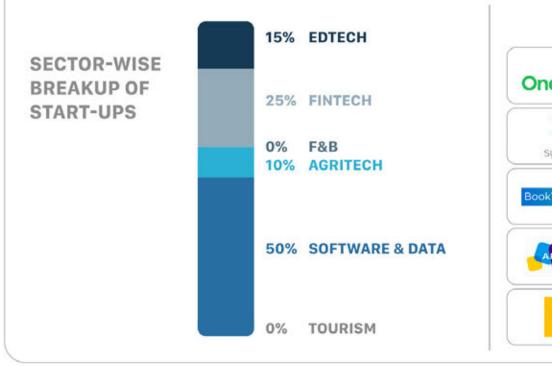
Number of Unicorns

30th

**KEY INSIGHT** 

World Bank Ranking of starting a company out of 190 countries<sup>1</sup>

## ADVANCED TECH START-UPS IN BELARUS 2019-2020



		FUNDING TILL MARCH 2020
OneSoil (Q	OneSoil - Disruptive Al-powered platform for every farmer on earth.	\$500 K
	<b>Synesis Group -</b> Builds large scale services for government and global services.	\$11 Mn
BookYourStudy	<b>Bookyourstudy -</b> Online booking website for educational classes.	\$300 K
APALON	<b>Apalon -</b> Apalon is a successful mobile development company.	NA
tr	<b>Touring App -</b> Global scheduling and touring system for the entertainment industry.	\$390 K

## **Belarus: Illustrative Compensation Structure**



	(IN USD)
GROSS PAY (A)	100,000
Employee Expense: Compulsory social security contributions (1% of gross pay)	1,000
2. Income tax (13% of gross pay)	13,000
TOTAL EMPLOYEE CONTRIBUTION (1 +2) (B)	14,000
NET ANNUAL INCOME PER EMPLOYEE (A-B)	86,000
3. Employer Expense: Social Security Contribution (34% of gross pay)	34,000
4. Employer Expense: Professional Pension insurance contribution (9% of gross pay)	9,000
5. Employer Expense: Insurance of Work-related accident and occupational illness (0.6% of gross pay)	600
TOTAL EMPLOYER CONTRIBUTION (3 + 4 + 5) (C)	43,600
TOTAL EMPLOYMENT COST (A+C)	143,600

## **EMPLOYMENT TERMINATION LAW**

# HIGHLY EMPLOYEE FAVORING FAVORING

- The severance pay can be a minimum of two weeks to a maximum of three months w.r.t. tenure with the employer.
- Employment law protects employees in Belarus by restricting the grounds on which an employer can dismiss staff.
- Employer Expense: Social Security Contribution The contribution is calculated at 34% of the gross monthly salary, but of no more than \$ 2,582 (average salary in Belarus multiplied by five).
- Employer Expense: Professional Pension insurance contribution The
  contribution is calculated at a maximum rate of 9% of the gross monthly
  salary, but of no more than \$ 1,549 (the average salary in Belarus multiplied
  by three) Employee Expense: Compulsory social security contributions The
  contribution is calculated at 1% of the gross monthly salary, but of no more
  than \$ 2,582 (the average salary in Belarus multiplied by five).



## Czechia: Country Overview



#### COUNTRY

- First country to prepare and sign the Memorandum of Understanding on Cyber Defence in NATO.
- Moderate rate of inflation (2.5%).
- Ranks 41st out of 190 countries in Ease of Doing Business rankings from the World Bank.
- Ranks 44th out of 198 countries as per Corruption Perception Index 2019.

### **INFRASTRUCTURE & LABOR MARKET**

- Czechia is 43rd out of 176 countries as per ICT development index 2017, prepared by the International Telecommunication Union.
- The saturation of commercial office spaces in Prague's city center is impacting companies' ability to attract talent with captivating office offerings within the city.

#### **TAXATION & GOVERNMENT REGULATIONS**

- Personal income is subject to a flat tax rate of 15%.
- The government provides a special tax allowance of up to 100% of specific R&D expenses (or costs). These R&D costs are claimed twice - first as a normal tax-deductible cost and second as a special tax allowance.
- Higher corporate tax rate (19%) than other countries in Eastern Europe such as Romania (16%), Lithuania (15%), Bulgaria (10%).

**INDUSTRIAL** 



## **TOP LANGUAGES**

Czech, English

29% Gender Diversity in Software **Engineering Companies** 

## **SOFTWARE & INTERNET**



ENGINEERING R&D



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## **AUTOMOTIVE**









TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN CZECHIA



SIEMENS



Honeywell





## **TECH NUGGET**

Czechia is the first country in the European Union to draft a legal framework that protected Critical Information Infrastructure (CII)



## Czechia: Talent & Innovation Ecosystem

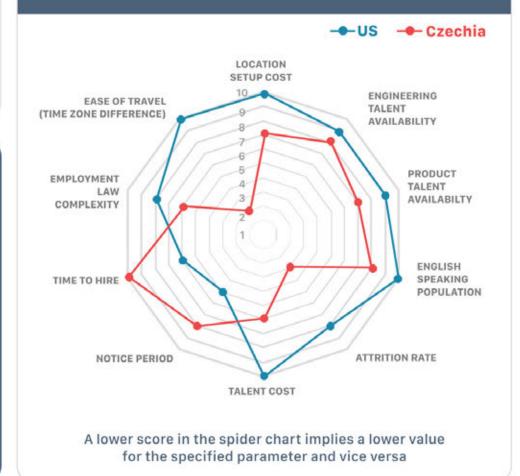


TALENT POOL	SALARY GROWTH (YOY)
~91,000	12%
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD
5%	8 WEEKS

## INSIGHTS

- One of the best start-up ecosystems in CEE captured €3.4B of the EU's Horizon 2020 R&D fund.
- Czechia is ranked 29th in Global Competition index and 27th in Global Innovation index.
- According to Eurostat, 42% of Czech companies are Innovative (Moderate Innovators), below Europe's average of around 49%.
- Due to a mature cyber security talent, the country acts as a strong cybersecurity hub in Eastern Europe.
- Czechia is a very competitive market for hiring/retaining IT talent. For every 1 talent there are around 10 possible opportunities in the market.
  - This high demand of Software Engineers has led to a steady salary growth and higher additional benefit expectations.

# US & CZECHIA



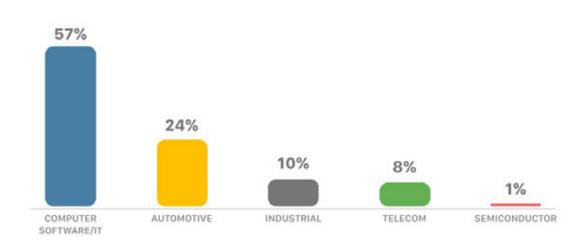
## Czechia: Presence of Global Companies



# SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN CZECHIA



## IT AND TECH TALENT SPLIT ACROSS INDUSTRIES IN CZECHIA



- Automotive is the largest industry in Czechia, such that global automotive companies' Centers
  of Excellence (CoEs) employ around 150,000 professionals.
- IBM, SAP, Microsoft, Kiwi.com, and Skoda are top amongst the employers that together employ over 10,500 IT specialists.
- Banking, Financial Services vertical has created around 17% of the total jobs while Software & IT vertical has created about 8.5% of the total jobs in Czechia.
- DELTA Programme A major initiative by the Czech government in driving technological innovations. A large number of global technology giants such as IBM, Oracle, Cisco, Microsoft are engaged in these initiatives.

## Czechia: Tier-1 Academic Institutions and Industry Relationships



## **KEY INSIGHT**

Czechia has 18 universities in top 350 EECA universities (5 in top 50). Major universities like Czech Technical University have adjunct professors from global companies like Rockwell Automation. This collaboration creates a strong brand attraction for companies that students want to join post graduation

68 HEIS Higher Education Institutions

5K+ STEM graduates

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS EECA TOP 350 UNIVERSITIES
CHARLES UNIVERSITY	129	5
CZECH TECHNICAL UNIVERSITY IN PRAGUE	214	9
MASARYK UNIVERSITY	31	10
BRNO UNIVERSITY OF TECHNOLOGY	459	23

## **FACULTY OF MATHEMATICS & PHYSICS** CHARLES UNIVERSITY

#### RESEARCH FOCUS

Intelligent Systems and Computing, Theoretical Computer Science, and Combinatorics

#### **INDUSTRY PARTNERSHIPS**





#### RESEARCH CENTER

Centre for Knowledge and Technology Transfer

## **PRAGUE**

## **FACULTY OF INFORMATION** TECHNOLOGY

CZECH TECHNICAL UNIVERSITY IN PRAGUE

## **RESEARCH FOCUS**

Artificial Intelligence, Computer Graphics, Computer Vision, and ML

#### INDUSTRY PARTNERSHIPS





## RESEARCH CENTER

Czech Institute Of Informatics, Robotics And Cybernetics

## **FACULTY OF INFORMATION** TECHNOLOGY

**BRNO UNIVERSITY OF** TECHNOLOGY

#### RESEARCH FOCUS

Supercomputing, Automatic Speech and Language Processing, Al, ML

#### INDUSTRY PARTNERSHIPS





## RESEARCH CENTER

National Supercomputer Centre



## Czechia: Start-up Ecosystem



300+

Technology start-ups

0

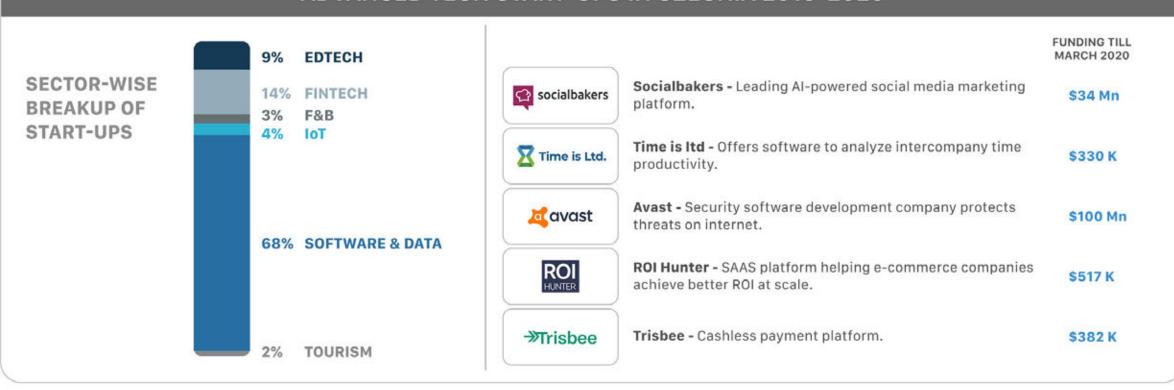
**Number of Unicorns** 

20%

**KEY INSIGHT** 

Percentage of start-ups in Czechia that are foreign owned

## ADVANCED TECH START-UPS IN CZECHIA 2019-2020



## Czechia: Illustrative Compensation Structure



	(IN USD)
GROSS PAY (A)	100,000
1. Employee Contribution: Health Insurance Contribution (4.5% of gross pay)	4,500
2. Employee Contribution: Pension Insurance (6.5% of gross pay)	6,500
TOTAL EMPLOYEE CONTRIBUTION (1 +2) (B)	11,000
NET ANNUAL INCOME PER EMPLOYEE (A-B)	89,000
3. Employer Contribution: Health Insurance Contribution (25% of gross pay)	25,000
4. Employer Contribution: Pension Insurance (9% of gross pay)	9,000
5. Employer Contribution: Sickness Insurance (2.3% of gross pay)	2,300
6. Employer Contribution: Unemployment Insurance (1.2% of gross pay)	1,200
TOTAL EMPLOYER CONTRIBUTION (3 + 4 + 5 + 6) (C)	37,500
TOTAL EMPLOYMENT COST (A+C)	137,500

## **EMPLOYMENT TERMINATION LAW**

# HIGHLY EMPLOYEE FAVORING FAVORING

Severance pay depends on the duration of full-time employment with the employer, therefore, can range from a month to three months pay.

Employers need to give a two-month notice period to the employee and trade union body, after an initial warning has been issued for termination of employment in Czechia.

Termination shall be done in consultation with trade union. As per the Labor Code, the consultation must be concluded before the dismissal notification is handed to the employee.

The length of trial period after termination if challenged by an employee is around 6 months for Manager level while 3 months for other workers.



## Poland: Country Overview



#### COUNTRY

- Ranks 40th out of 190 countries in Ease of Doing Business rankings as per the World Bank.
- Ranks 41st out of 198 countries as per Corruption Perception Index 2019.
- With over 20 years of steady GDP growth, Poland boasts of business-friendly environment to investors.

#### **INFRASTRUCTURE & LABOR MARKET**

Ranks 49th out of 176 countries as per ICT development index 2017, prepared by the International Telecommunication Union.

#### **TAXATION & GOVERNMENT REGULATIONS**

- 🥏 In 2018, introduced the New Investment Support Act, under which companies benefit in the form of Corporate Income Tax (19%) or Personal Income Tax (17% to 32%) exemption for a certain period based on fulfilment of certain location-dependent conditions.
- Long average time to start a business and lengthy procedure to enforce a contract (can take ~685 days)1.
- Minimum paid-in capital requirement in Poland is quite high (10.7% of income per capita).
- Higher corporate tax rate (19%) than other countries in Eastern Europe such as Romania (16%), Lithuania (15%), Bulgaria (10%).

## **GDANSK** BYDGOSZCZ WARSAW ŁÓDŹ WROCŁAW (7) (X) LUBLIN KRAKÓW A RZESZOW FREE / SPECIAL

## **TOP LANGUAGES**

Polish, German, English

32% Gender Diversity in Software **Engineering Companies** 













## **SOFTWARE & INTERNET**









## INDUSTRIAL

ENGINEERING R&D









**SWC**■

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#### **TECH NUGGET**

As per a Bloomberg 2018 report, Poland is the 25th most innovative economy of the world. Its revenue has grown beyond 25% since the 2008 recession period.

## Poland: Talent & Innovation Ecosystem

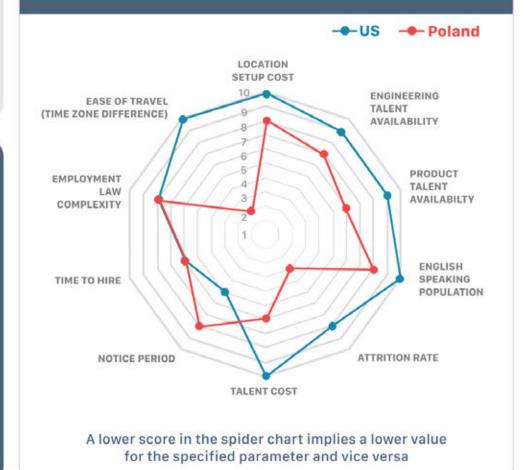


~170,000	SALARY GROWTH (YOY)  8%	
ATTRITION RATE (ANNUAL)  6%	AVERAGE NOTICE PERIOD  4-12 WEEKS	

## INSIGHTS

- Developers of Poland are ranked the 3rd best by HackerRank (China is 1st, Russia is 2nd).
- Warsaw and Krakow are the top locations employing ~55% of the total technology talent pool in Poland.
- Almost 600 Centers of Excellence in Poland provide software development processes and IT support services, of these 35% of the centers handle processes in more than five foreign languages. Therefore, the talent in Poland is well-educated, highly skilled, and multi-lingual.
- Poland ranked as the 3rd best start-up hub in the globe by the World Bank.
- Start-ups in Poland are focused on tech, including Big Data (15%), Internet of Things (14%), analytics (13%) and developer's tools (9%).

# US & POLAND



## Poland: Presence of Global Companies



## **SOME INTERNATIONAL COMPANIES** WITH SOFTWARE ENGINEERING CENTERS IN POLAND Lufthansa Systems (intel) **GDANSK** Roche FUĴITSU SAMSUNG **POZNAN** cîti citi P&G WARSAW Microsoft ŁÓDŹ **WROCLAW** NOKIA KRAKOW CREDIT SUISSE MOTOROLA al tal to CISCO JUBS **◆** HSBC

## IT AND TECH TALENT SPLIT ACROSS INDUSTRIES IN POLAND



- . Poland is an R&D hub for global companies operating in various industries.
- IBM, Nokia, Intel, Motorola, and Samsung are some top companies in Poland which together employ over 15,000 IT specialists.
- . Sii, Luxoft, Intive, IT Kontrakt, GlobalLogic, and EPAM are the top Service Providers in Poland.
- Besides the capital Warsaw, medium-sized cities like Wroclaw, Krakow, and Poznan are attractive locations for IT services companies due to good technical universities, a large talent pool, and moderate cost.

## Poland: Tier-1 Academic Institutions and Industry Relationships





## **KEY INSIGHT**

Poland has 25 universities in top 350 EECA universities (4 in top 50). Almost 50% of STEM graduates in the CEE (Central & Eastern Europe) region are from Poland.

428 HEIS Higher Education Institutions

94K STEM graduates per year

TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS EECA TOP 350 UNIVERSITIES
129	7
222	14
400	6
462	52
	129 222 400

## FACULTY OF MATHEMATICS, COMPUTER SCIENCE AND MECHANICS

**UNIVERSITY OF WARSAW** 

#### RESEARCH FOCUS

Supercomputing calculations, Computational complexity, Distributed systems

#### RESEARCH CENTER

Interdisciplinary Centre for Mathematical and Computational Modelling

## FACULTY OF MATHEMATICS AND INFORMATION SCIENCE

WARSAW UNIVERSITY OF TECHNOLOGY

#### RESEARCH FOCUS

Geometrical modelling, parallel calculations, neural networks, Artificial Intelligence, decision-making facilitation

#### RESEARCH CENTER

Center for Innovation and Technology Transfer Management

## FACULTY OF MATHEMATICS AND COMPUTER SCIENCE JAGIELLONIAN UNIVERSITY

#### **RESEARCH FOCUS**

Bioinformatics, Software Engineering, 3D Modelling, Artificial Intelligence, ML, Analytical Computer Science

#### RESEARCH CENTER

Jagiellonian Center of Innovation

WARSAW

KRAKOW

## Poland: Start-up Ecosystem



400+

Technology start-ups

0

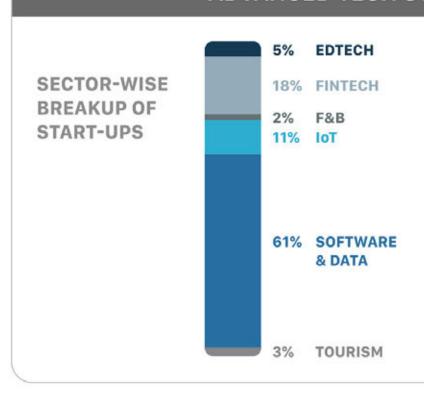
Number of Unicorns

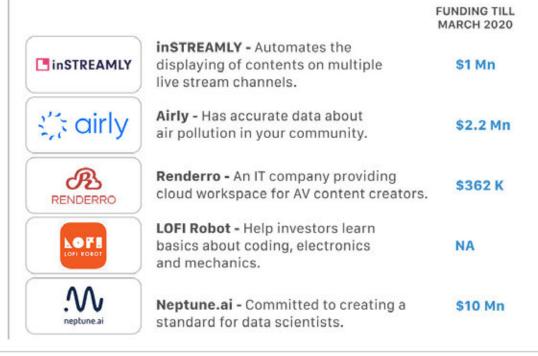
4th

**KEY INSIGHT** 

Rank in most start-up friendly countries in Europe

## ADVANCED TECH START-UPS IN POLAND 2019-2020





## START-UP OVERVIEW

Warsaw, Krakow, Wroclaw, Gdansk, and Poznan are the most developed start-up hubs in Poland. Start-ups in Poland are focused on tech, including Big Data (15%), Internet of Things (14%), Analytics (13%), and developer's tools (9%).

Poland leads Central and Eastern Europe by total venture capital in which VCs have invested \$ 722Mn since 2013.

Poland start-up accelerators have ranked 12th globally around the world. The majority of start-ups build technologies in the areas of Big Data, Analytics, the Internet of Things (IoT), developer tools, and life sciences.

## **Poland: Illustrative Compensation Structure**



	(IN USD)
GROSS PAY (A)	100,000
EMPLOYEE EXPENSES:	
1. Pension (9.7% of gross pay)	9,700
2. Disability (1.5% of gross pay)	1,500
3. Sickness (2.4% of gross pay)	2,400
4. Health NFZ (7.7% of gross pay)	7,700
5. Income tax (6.6% of gross pay)	6,600
TOTAL EMPLOYEE CONTRIBUTION (1+2+3+4+5) (B)	27,900
EMPLOYEE NET SALARY (A-1-2-3-4-5)	72,100
EMPLOYER CONTRIBUTIONS:	
6. Pension (9.7% of gross pay)	9,700
7. Disability (6.5% of gross pay)	6,500
8. Accident (1.8% of gross pay)	1,800
9. Labor Fund (2.4% of gross pay)	2,400
TOTAL EMPLOYER CONTRIBUTION (6+7+8+9) (C)	20,400
TOTAL EMPLOYMENT COST (A+C)	120,400

## **EMPLOYMENT TERMINATION LAW**

# HIGHLY EMPLOYEE FAVORING FAVORING

Severance pay depends on the duration of employment with the employer, therefore can range from a month to even 3 months pay.

Employers in Poland need to inform the trade union, which represents the employee, of the intention to terminate, including reasons for dismissal. The written notice needs to be given to the employee personally.



## Canada: Country Overview



#### COUNTRY

- Canada is 2nd only to Japan among G7 countries in terms of political stability.
- Canada is seen as the 2nd least corrupt country among G20 members and 12th globally out of 198 countries as per Corruption Perception Index 2019.
- Ranks 23rd out of 190 countries in Ease of Doing Business rankings as per the World Bank.

#### **INFRASTRUCTURE & LABOR MARKET**

- Canada has three of the world's 10 most liveable cities- Calgary (#5), Vancouver (#6), Toronto (#7).
- The saturation of commercial downtown office market and low vacancy rates in Toronto, Vancouver, Ottawa, Montreal is impacting a companies' ability to attract talent with its captivating and amenity-rich office offerings within the city.

#### **TAXATION & GOVERNMENT REGULATIONS**

- Canada's R&D tax credit program allows companies to deduct eligible expenditures and claim a 15% non-refundable tax credit.
- 🥙 Canada has the soundest banking system among G7 countries and ranks 6th in the world.
- Immigrant worker applications post employer approval can be accelerated to receive work permits within two weeks.



## **TOP LANGUAGES**

English, French

35% Gender Diversity in Software Engineering Companies

## TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN CANADA



## **SOFTWARE & INTERNET**







ENGINEERING R&D

## TECH NUGGET

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Canada is a lucrative market for US Tech companies in terms of nearshoring and minimal time zone differences

## Canada: Talent & Innovation Ecosystem

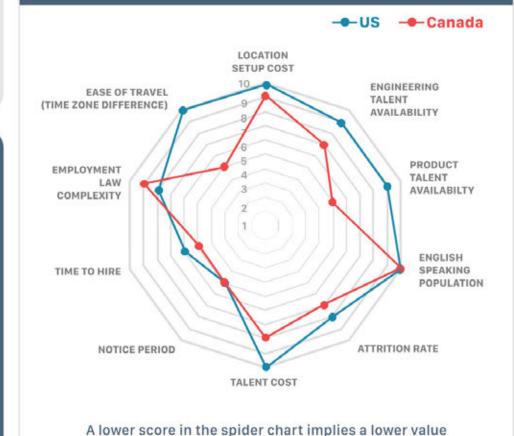


TALENT POOL	SALARY GROWTH (YOY)	
~440,000	2.7%	
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD	
16%	1-12 WEEKS	

## INSIGHTS

- Software companies in Canada benefit from a strong market growth; latest numbers show a 5.9% increase in revenues for Canadian software and computer industries.
- Canada is 3rd after US and Switzerland as per Global Entrepreneurship index 2018.
- Canada is now the 6th largest cyber security innovation hub in the world by venture capital deals (2016-2019) and has taken key steps to recognize the importance of cyber security.
- Canada continues to attract global talent and capital, with over 800 Al companies and some
  of the world's brightest minds in the field.
- Toronto, Vancouver, Montreal and Ottawa all rank in CBRE's top 20 tech talent markets in North America.
- Canada is 29th out of 176 countries as per ICT development index 2017, prepared by the International Telecommunication Union
- 40% of all Canadian R&D scientists work in the information and communication technologies (ICT) sector.

# COMPARATIVE LOCATION INDEX US & CANADA



for the specified parameter and vice versa

## Canada: Presence of Global Companies





## SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN CANADA



## INSIGHTS

- Google plans to triple its workforce in Canada over the next 3 years to as many as 5000 employees across Toronto, Montreal, and Ontario region.
- Uber announced that it is launching a new engineering hub in Toronto. It will also expand its existing self-driving center in Toronto and invest more than \$200 Mn over five years.
- HSBC has opened its Global Data & Innovation Lab to accelerate development of technological solution for its clients using Artificial Intellegence and Machine Learning.
- Ernst & Young Global Limited has chosen Vancouver for its new EY Technology Center. This is part of the firm's two-year commitment to invest US \$1 Billion in new technology solutions, client services, innovation and its ecosystems.
- Mastercard has opened its new global intelligence and cyber center in Vancouver, creating 380 new jobs in the area of Artificial Intelligence and Internet of Things.

## Canada: Tier-1 Academic Institutions and Industry Relationships





### **KEY INSIGHT**

There are 26 universities featuring in top 1000 Universities of the world (3 in top 100) and 22 universities in top 600 universities for Computer Science (5 in top 100). Canadian universities have strong industry partnerships, such as University of Toronto and Fujitsu. Fujitsu launched the co-creation research lab in 2018 and the partnership has led to 10 patents, 30 joint research papers, and \$7.5 Mn in funding towards research in just 2 years.

100 HEIS Higher Education Institutions

90K+ STEM graduates per year

QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS WORLD UNIVERSITY RANKINGS
10	25
24	166
25	45
50-100	31
	TOP 600 UNIVERSITIES IN COMPUTER SCIENCE  10  24  25

UNIVERSITY OF BRITISH COLUMBIA

#### RESEARCH FOCUS

Development of 5G Hubs with Rogers

## **INDUSTRY PARTNERSHIPS**

O ROGERS.

### MCGILL UNIVERSITY

#### RESEARCH FOCUS

Telecom data analysis using AI/ML technology

#### **INDUSTRY PARTNERSHIPS**

ERICSSON =

MONTREAL

WATERLOO TORONTO

## UNIVERSITY OF WATERLOO

VANCOUVER

## **RESEARCH FOCUS**

Distributed memory management for fast data processing

## **INDUSTRY PARTNERSHIPS**

blink · AI

## UNIVERSITY OF TORONTO

#### **RESEARCH FOCUS**

Co-creation research laboratory on Quantum Computing, Machine Learning, and smart cities

## INDUSTRY PARTNERSHIPS

FUĴÎTSU

## Canada: Start-up Ecosystem





3000+

Technology start-ups

3

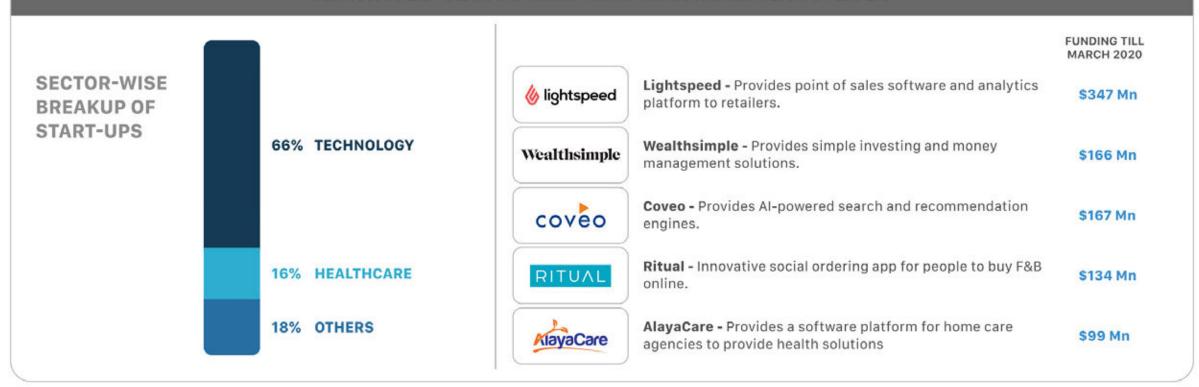
Number of Unicorns

\$2.9 Bn

**KEY INSIGHT** 

Venture Capital funding for the first six months of 2019 completing around 264 investments

## ADVANCED TECH START-UPS IN CANADA 2019-2020



## Canada: Illustrative Compensation Structure



	(IN USD)
GROSS PAY (A)	100,000
1. Canada Pension Plan (4.95% of gross pay)	4,950
2. Employment Insurance (2.12% of gross pay)	2,120
3. Health Tax (1.95% of gross pay)	1,950
4. Medical Insurance (1.56% of gross pay)	1,560
TOTAL EMPLOYMENT COST (A + 1 + 2 + 3 + 4)	1,10,580

## **EMPLOYMENT TERMINATION LAW**

# HIGHLY EMPLOYEE FAVORING FAVORING

Severance pay depends on the duration of employment with the employer. If employment is for less than a year, no severance to be paid by employer, else calculated at 2 days for each year if tenure is greater than a year. However, in such cases, minimum entitlement is 5 days per year of employment.

Termination laws change based on territories such that depending on jurisdiction in some regions, no notice of termination is required if the employee has been dismissed for just cause.

Termination notification can either be given in writing or or verbal is also acceptable (termination without a reason).



#### Philippines: Country Overview



#### COUNTRY

- UNCTAD (United Nations Conference on Trade and Development) 2018 listed Philippines in TOP 10 most promising countries for Foreign Investment.
- Ranks 138th in Ease of Doing Business as per the World Bank, while ranks 171 in starting a business.
- Ranks 113 out of 180 countries as per Corruption Perception Index 2019.

#### **INFRASTRUCTURE & LABOR MARKET**

- 296 IT Parks and Business Process Outsourcing centers across Philippines.
- 'Build, Build, Build' program is the centerpiece program of the Duterte administration to revamp Philippines' infrastructure.
- 🔯 Ranks 101st out of 176 countries as per ICT development index 2017, prepared by the International Telecommunication Union.

#### **TAXATION & GOVERNMENT REGULATIONS**

- "Zero-contact policy" prevents government officials from interfering with business requests. "One-stop shop" pushes automation of permits and licenses. Both are aimed at promoting ease of doing business.
- 🤣 Launched "Project Repeal: The Philippines' Anti-Red Tape Challenge" to remove regulations that are detrimental to the economy.
- Among ASEAN counties, Philippines has the highest corporate tax rate at 30%.



#### **TOP LANGUAGES** Filipino, English

Gender Diversity in Software **Engineering Companies** 

#### **TECH NUGGET**

The IT BPO sector is responsible for 60% contribution to GDP as more than 92% of Filipinos speak fluent English

#### TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN PHILIPPINES

#### **SOFTWARE & INTERNET**























ENGINEERING R&D

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#### Philippines: Talent & Innovation Ecosystem

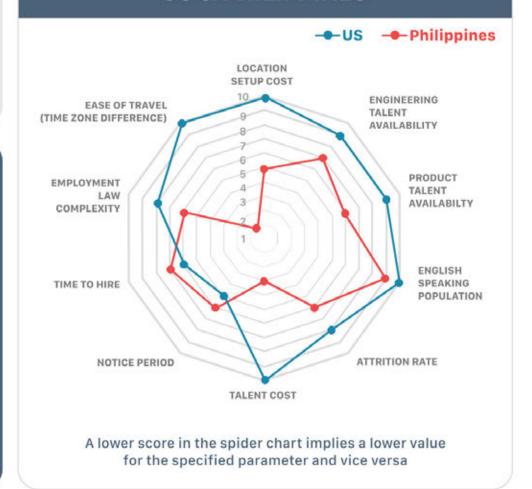


TALENT POOL	SALARY GROWTH (YOY)
~131,000	6%
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD
14.6%	4 WEEKS

#### INSIGHTS

- The median age of working population is 23 years that is younger than that of major European countries, USA, Thailand and Vietnam
- · Philippines is rapidly becoming a FinTech, Blockchain, and Cryptocurrency hub
- The majority of tech talent based out of Philippines works in Professional Services as Customer Support Representative

## COMPARATIVE LOCATION INDEX US & PHILIPPINES



#### Philippines: Presence of Global Companies



## SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN PHILIPPINES



#### INSIGHTS

- Revolution Precrafted, Philippines' unicorn, is a property tech firm, that designs luxurious prefabricated homes.
- BPO giants Accenture & Convergys currently employ more than 130,000
   Filipinos working out of a combined 50 delivery centers across Philippines.
- Coins.ph, Ayannah, Citadax are a few of Philippines' Fintech start-ups developing payment interfaces, lending marketplaces, and blockchain based products for businesses using Blockchain-based technology.
- Cost competitiveness, skilled IT workforce, Western accent, and culture similarities have attracted international firms such as Google, Amazon, SAP, CSC, etc., to establish Global Centers of Excellence (GCoEs) for software development.
- Norton, McAfee, Symantec, Kaspersky are a few of the global companies leveraging Philippines' skilled and creative workforce to create end-to-end security solutions consisting of anti-virus, internet security, malware, and anti-spyware.

#### Philippines: Tier-1 Academic Institutions and Industry Relationships





#### **KEY INSIGHT**

Philippines has 7 universities in the top 550 Asian universities (only 1 in top 100). Also, there is only 1 university featuring in the top 600 universities for Computer Science. As of 2016, only 53% of full-time faculty staff in HEI have postgraduate degrees.1

500+ HEIS Higher Education

Institutions

86K STEM graduates per year

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS ASIA TOP 550 UNIVERSITIES
UNIVERSITY OF PHILIPPINES	469	72
ATENEO DE MANILA UNIVERSITY	-	124
DE LA SALLE UNIVERSITY	5	156
UNIVERSITY OF SANTO TOMAS	+	179

#### DEPARTMENT OF INFORMATION SYSTEMS AND COMPUTER SCIENCE

ATENEO DE MANILA UNIVERSITY

#### **RESEARCH FOCUS**

Mobile Computing, Social Computing, Pedestrian and Traffic Computing, Management Information Systems

#### **INDUSTRY PARTNERSHIPS**



#### RESEARCH CENTER

Ateneo Java Wireless Competency Center

#### INSTITUTE OF INFORMATION AND COMPUTING SCIENCES UNIVERSITY OF SANTO TOMAS

#### **RESEARCH FOCUS**

Data Science, Game Development, Network and Security, Web and Mobile App Development, Robotics

#### **INDUSTRY PARTNERSHIPS**



MANILA

#### RESEARCH CENTER

Thomas Aquinas Research Complex

#### **COLLEGE OF COMPUTER STUDIES** DE LA SALLE UNIVERSITY

#### **RESEARCH FOCUS**

Automation Research, AI/ML, Networking & Information Security, Game Development

#### **INDUSTRY PARTNERSHIPS**



#### RESEARCH CENTER

Advanced Research Institute for Informatics, Computing and Networking



#### Philippines: Start-up Ecosystem



200+

Technology start-ups

1

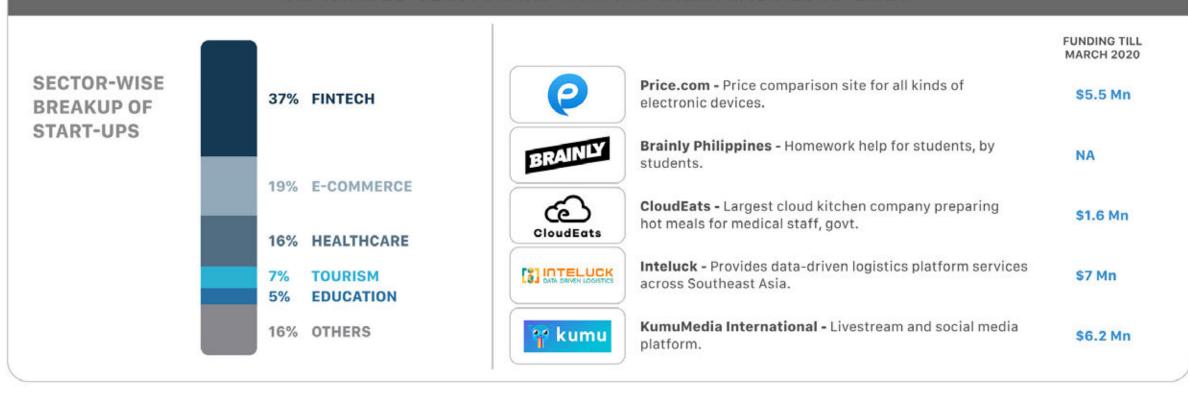
**Number of Unicorns** 

54th

**KEY INSIGHT** 

Rank out of 100 in the world for start-up ecosystem in 2019; a jump of 16 places in two years

#### ADVANCED TECH START-UPS IN PHILIPPINES 2019-2020



#### Philippines: Illustrative Compensation Structure



	(IN USD)
GROSS PAY (A)	100,000
EMPLOYEE EXPENSES:	
1. SSS contribution (3.7% of Gross pay)	3,700
2. Philhealth premium contribution (1.25% of Gross pay)	1,250
3. GSIS Contribution (9% of Gross pay)	9,000
TOTAL EMPLOYEE CONTRIBUTION (1 + 2 + 3) (B)	13,950
EMPLOYEE NET SALARY (A - B)	86,050
EMPLOYER CONTRIBUTIONS:	
4. SSS contribution (7.6% of Gross pay)	760
5. Philhealth premium contribution (1.25% of Gross pay)	1,250
6. GSIS Contribution (12% of Gross pay)	12,000
TOTAL EMPLOYER CONTRIBUTION (4 + 5 + 6) (C)	14,010
TOTAL EMPLOYMENT COST (A+C)	114,010

#### **EMPLOYMENT TERMINATION LAW**

# HIGHLY EMPLOYEE FAVORING FAVORING

Severance pay depends on the tenure at the organization. Minimum is one month.

Termination in Philippines is as per Philippines' Labor Code, it is more beneficial for the employees as it is a complex process as per the law to terminate an employee.

Employers in Philippines need to justify the reason for termination in writing whether it's a **Just Cause** or **Authorized Cause**.



#### China: Country Overview



#### COUNTRY

- China is a global Technology Superpower with "Made in China 2025" plans to become the most dominant global Technology Manufacturing hub.
- High consumer demand has been the driving force behind China's growing economy.
- Ranks 31st out of 190 countries in Ease of Doing Business rankings as per the World Bank.
- Approximately 400 Mn people in China are proficient in English, of which approximately 10 Mn (less than 3%) are fluent in the language.

#### **TAXATION & GOVERNMENT REGULATIONS**

- A Whole Foreign-Owned Enterprise (WFOE) in China is regarded as the most effective business structure apart from JVs, Partnerships as it allows complete ownership of company shares to the foreign investor. Also, it provides absolute protection to trademarks and patents which comply with international laws.
- China's Corporate Income tax is at 25% however, it provides tax exemptions for companies operating from the Special Economic Zones.
- Hong Kong offers the lowest corporate tax rate in Asia Pacific (8.25% for first HKD 2 million profits; 16.5% on remainder of profits).

#### HONG SHAN A

**BEIJING** 且TIANJIN

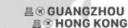
**≜⊗SHANGHAI ∄** ® CHENGDU **BNINGBO** 

**⊗ KUNMING** 



AIRPORT

FREE / SPECIAL



#### **TOP LANGUAGES**

Mandarin, English

37% Gender Diversity in Software **Engineering Companies** 

#### **TECH NUGGET**

With over 583 Mn fintech users, China has the world's highest mobile payment penetration

#### TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN CHINA

#### **SOFTWARE & INTERNET**















HITACHI Inspire the Next













ENGINEERING R&D







Ж п





#### China: Talent & Innovation Ecosystem



TALENT POOL	SALARY GROWTH (YOY)		
~5,000,000	3.2%		
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD		
20%	4 WEEKS		

#### INSIGHTS

- Beijing and Shanghai collectively employ ~37% of the total SDE talent of China.
- · Attributes to attract top Chinese talent:
  - Higher salary
  - Accelerated Career Growth
  - Acceptance of resumes in Chinese
- Key initiatives have been undertaken such as Project 211, which aims to bring 100
   Chinese universities up to a world-class standard, and Project 985, which aims to create
   C9 league, which has ambitions of becoming something like the US Ivy League.
- Zhangjiang Hi-tech Park in Pudong (Shanghai) has more than 400 research and development centers with around 50K researchers.

## COMPARATIVE LOCATION INDEX US & CHINA

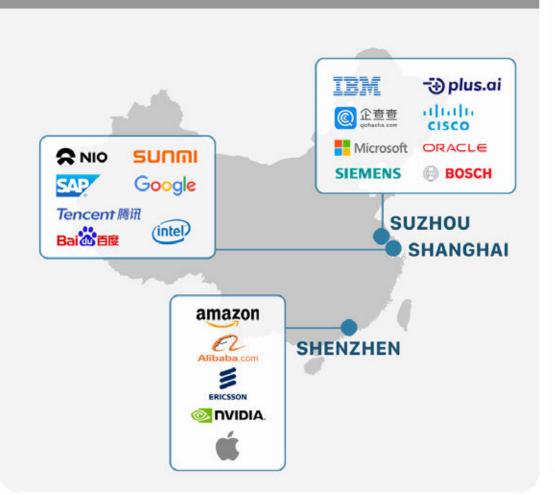


for the specified parameter and vice versa

#### China: Presence of Global Companies



## SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN CHINA



#### INSIGHTS

- Zhangjiang Hi-tech Park in Pudong (Shanghai) hosts IT companies IBM, HP, Intel, TCS, SAP, Baidu and R&D institutions.
- More than 30 Fortune 500 companies have their headquarters and research centers related to software and industrial sectors.
- Yangpu (Shanghai) has eight industrial parks to support start-ups like Nio, Sunmi, Shoppo, VC firms and entrepreneurs. The technological innovation and project incubation rate of Yangpu is higher than any other entrepreneurship nurseries in Shanghai City.
- Suzhou Industrial Park is the home for tech giants such as Microsoft, Bosch, and Huawei, boasts of a presence of ~100 Fortune 500 companies employing fresh talent in the field of software development, promoting open innovation that lead to China's technology reform and creation of native giants like Tradeshift, Innolight, and Realsil.
- Nanshan, the tech district of Shenzhen, is considered as China's technology and innovation hub with a presence of high-tech companies such as Apple, Amazon, Nvidia, Ericsson, Alibaba, Huawei, ZTE, Oracle and innovative start-ups and unicorns like UBTech Robotics, WeBank, and Mini eye.

#### China: Tier-1 Academic Institutions and Industry Relationships



#### **KEY INSIGHT**

China has one of the strongest education systems in Asia, with 118 universities in top 550 Asia university (24 in top 100). There 33 universities in top 600 university (7 in top 100) for Computer Science.

2663 HEIS Higher Education

Institutions

STEM graduates

QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS ASIA TOP 550 UNIVERSITIES
21	4
29	5
46	17
82	
	TOP 600 UNIVERSITIES IN COMPUTER SCIENCE  21  29  46

#### SCHOOL OF ELECTRONICS ENGINEERING & COMPUTER SCIENCE

PEKING UNIVERSITY

#### **RESEARCH FOCUS**

Computer architecture, computer applications, computer software and theory

#### INDUSTRY PARTNERSHIPS

IEM MEGVII 旷视 lul ByteDance

#### RESEARCH CENTER

National Engineering Research Center for Software Engineering

#### SCHOOL OF INFORMATION SCIENCE AND TECHNOLOGY

UNIVERSITY OF SCIENCE AND **TECHNOLOGY OF CHINA** 

#### RESEARCH FOCUS

High Performance Computing, Intelligent Science and Technology, Network and Security Computing

#### **INDUSTRY PARTNERSHIPS**









#### RESEARCH CENTER

National High Performance Computing Center (NHPCC)

#### SCHOOL OF INFORMATION SCIENCE AND **TECHNOLOGY TSINGHUA UNIVERSITY** PEKING UNIVERSITY

#### RESEARCH CENTER

Research Institute of Information Technology

#### INDUSTRY PARTNERSHIPS





#### HEFEL



SHANGHAI

#### SCHOOL OF ELECTRONIC INFORMATION AND ELECTRICAL ENGINEERING SHANGHAI JIAO TONG UNIVERSITY

#### RESEARCH FOCUS

Cyberspace Security, Advanced Computer Architecture, and Chip Technology

#### **INDUSTRY PARTNERSHIPS**







#### RESEARCH CENTER

National Engineering Laboratory for Information Content Analysis Technology

#### China: Start-up Ecosystem



1100+

**Technology start-ups** 

227

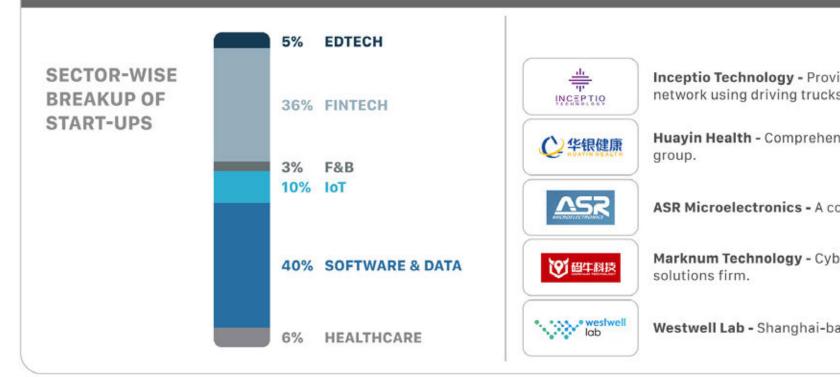
Number of Unicorns

3rd

**KEY INSIGHT** 

Beijing ranks 3rd in global start-up ecosystems out of 150

#### ADVANCED TECH START-UPS IN CHINA 2019-2020



Inceptio Technology - Provides nation-wide freight network using driving trucks.

Huayin Health - Comprehensive medical and healthcare

ASR Microelectronics - A computer chip company.

Marknum Technology - Cyber security-focused Al

Westwell Lab - Shanghai-based Al chip maker.

**FUNDING TILL** MARCH 2020

\$100 Mn

\$85 Mn

\$300 Mn

\$14 Mn

\$14 Mn

#### **China:** Illustrative Compensation Structure



	(IN USD)
GROSS PAY (IN CONTRACT) (A)	100,000
EMPLOYER CONTRIBUTIONS:	
1. Pension (19% of gross pay)	19,000
2. Unemployment (0.80% of gross pay)	800
3. Work Related (0.20% of gross pay)	200
4. Maternity (0.80% of gross pay)	800
5. Medical (10% of gross pay)	10,000
6. Housing Fund (12% of gross pay)	12,000
TOTAL EMPLOYEE CONTRIBUTION $(1+2+3+4+5+6)$ (B)	42,800
TOTAL COMPANY COST (A+B)	142,800
EMPLOYEE EXPENSES:	
7. Pension (8% of gross pay)	8,000
8. Unemployment (0.50% of gross pay)	500
9. Medical (2% of gross pay)	2,000
10. Housing Fund (7% of gross pay)	7,000
EMPLOYEE NET SALARY (A - 7 - 8 - 9 - 10)	82,500

#### **EMPLOYMENT TERMINATION LAW**

## HIGHLY EMPLOYEE FAVORING FAVORING

- Severance pay depends on the duration of employment with the employer and shall be paid at the rate of one month's salary for every full year of service.
- For a period of service of less than six months, a worker shall be paid half a month's salary as severance pay.
- An employer may terminate an employment contract by giving the employee and labour union 30 days' prior written notice or giving them one month's salary in lieu of notice.
- · Termination laws change based on province.
- Employee's unsatisfactory performance can be used as a reason to terminate only if, even after employee had undergone training or was transferred to a different position within the company yet, his performance was still unsatisfactory.

#### INSIGHT

Employees in China receive an additional 13th month salary in addition to the usual salary per annum.



#### India: Country Overview



#### COUNTRY

- India is among the top three countries to produce the maximum number of STEM graduates every year.
- Ranks 63rd out of 190 countries in Ease of Doing Business rankings as per the World Bank.
- Ranks 80th out of 180 countries as per Corruption Perception Index 2019.

#### **INFRASTRUCTURE & LABOR MARKET**

- 🥝 By 2025, 69 cities in India will have a population of over one million each. This is going to translate into a greater need for businesses to support livelihoods.
- Indian Government plans to invest \$1.5 Tn for developing infrastructure of tier-2 cities.

#### **TAXATION & GOVERNMENT REGULATIONS**

- 🥝 Start-ups in India are eligible for getting 100% tax rebate on profit for a period of three years in a block of seven years, provided that annual turnover does not exceed INR 25 Crores in any financial year.
- Corporate tax has been cut to 25%, favoring more investment and expansion from foreign companies.

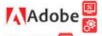




India has the cheapest tariff for Internet average of USD 8/GB



#### **SOFTWARE & INTERNET**



intuit 👼























English, Hindi



BANGALORE A CHENNAI







#### ENGINEERING R&D



TECH NUGGET

data (\$ 0.26/GB) compared to the world

#### India: Talent & Innovation Ecosystem

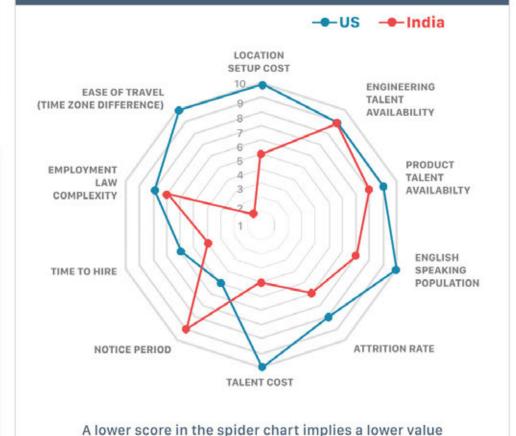


TALENT POOL	SALARY GROWTH (YOY)		
~2,500,000	9.9%		
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD		
12%	8-12 WEEKS		

#### INSIGHTS

- India has the 2nd highest talent pool after China, but has a better English-speaking population than China.
- Google opened a new AI research center in India in 2019; this move reflected Google's confidence in India's vast talent pool.
- Bangalore and Hyderabad cumulatively have 70% of Indian tech talent. They are also the fastest growing AI talent ecosystems in India.
- AI/ML, IoT, Data Analytics, and Cloud Computing are key digital focus areas for GCoEs in India.
- The start-up ecosystem in India is the world's third largest.. Tech start-ups in India have attracted over \$20 Bn in the past three years.

## COMPARATIVE LOCATION INDEX US & INDIA



for the specified parameter and vice versa

#### India: New Age Skillset Talent Analysis



100K+

GCoE Talent Pool with New Age Tech Skills

1.5Mn

Fresh Graduates every year from colleges

\$40K

Fully Loaded Average FTE Cost at Global Centers

12%

Annual voluntary attrition in GCoEs

#### **TALENT FOOTPRINT AT GCoEs IN INDIA**

~35K ANALYTICS

~20K
BIG DATA

~10K
MACHINE
LEARNING

~50K

~21K

~20K SECURITY

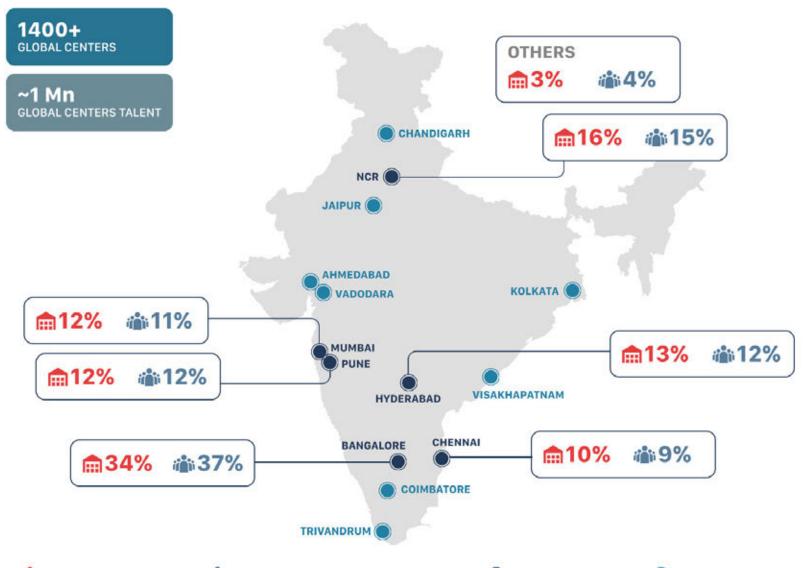
~25K

~50K AUTOMATION/ RPA ~4K
ROBOTICS
(HW)

#### India: Presence of Global Companies







#### INSIGHTS

Bangalore continues to be the hub for Global centers' talent in India.

Tier-2 locations like Coimbatore, Ahmedabad, Vadodara are being leveraged by SPs and Global companies alike.

Cities like Pune and Chennai are dominated by their automotive domain expertise.

Hyderabad has witnessed an uptick in terms of new Global centers being set up.

#### India: Global companies' Work Portfolio Distribution



\$15.7 Bn

ER&D Market size in India

80%

Global companies in India play a role in Cloud Transformation for the Global Organization

150+

HIGH

**GCoEs have RPA investments** in India

#### **WORK PORTFOLIO INTENSITY IN GLOBAL COMPANIES**

	ER&D	П	F&A	PROCUREMENT & LOGISTICS	SALES & MARKETING	TECHNICAL SUPPORT	KNOWLEDGE- BASED SERVICES	OTHERS
SOFTWARE								
AUTOMOTIVE								
PHARMACEUTICAL								
BFSI								
RETAIL								
INDUSTRIAL								

ANZ

Developed a precision agriculture Microsoft solution for farmers using Azure ML Building IIoT (Industrial Internet of Honeywell Things) platform for predictive maintenance and asset management Leveraging the start-up ecosystem to BOSCH drive disruptive solutions in smart cities, agritech, meditech, etc Driving global business services from TESCO India including Finance & Accounting, HR, Procurement, etc Created a smart demand forecasting Walmart :: solution for US stores A significant portion of global U NOVARTIS commercial operations driven from Hyderabad Global Automation initiative driven from India - led to the creation of

12,000+ bots

INDUSTRIAL HIGHLIGHTS

#### India: Tier-1 Academic Institutions and Industry Relationships





#### **KEY INSIGHT**

India's higher education system was ranked 26th in the world in the QS Higher education ystem Strength Rankings 2018. India has the 2nd strongest education system in Asia with 98 of top 550 Asian universities. There are 14 more Indian universities featuring in the top 600 Universities in Computer Science ranking. There is a strong focus around AI/ML.

3,400+ HEIs **Higher Education Institutions** 

1.5 Mn

STEM Graduates per year

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS ASIA TOP 550 UNIVERSITIES
IIT BOMBAY	63	34
IIT DELHI	73	43
IIT MADRAS	102	50
IISC BANGALORE	117	51

AI RESEARCH LAB **IIT BOMBAY** 

#### RESEARCH FOCUS

Al Applications, Al Agents, NLP, ML

#### INDUSTRY PARTNERSHIPS

accenture NEC IBM

# DOCTORATE IN RELEVANT STREAMS - PURSUING

815

## IIT DELHI

#### RESEARCH FOCUS

Text and image comprehension, knowledge representation and reasoning

#### INDUSTRY PARTNERSHIPS

COE-AI

Google IRM Microsoft

# DOCTORATE IN RELEVANT STREAMS - PURSUING

800

NCR

MUMBAI

BANGALORE

CHENNAI

#### MACHINE AND LANGUAGE LEARNING LAB **IISC BENGALURU**

#### RESEARCH FOCUS

Graph Theory, Image Processing, NLP, Fiber Optics, Mathematical Finance, Mechatronics

#### INDUSTRY PARTNERSHIPS







#### START-UP INCUBATION

Lab2Market

# DOCTORATE IN RELEVANT STREAMS - PURSUING\* 712

#### ROBERT BOSCH CENTRE FOR **DATA SCIENCE AND AI** IIT MADRAS

#### **RESEARCH FOCUS**

Deep learning, Reinforcement learning, Network analytics, Interpretable Machine Learning.

#### INDUSTRY PARTNERSHIPS

BOSCH

#### START-UP INCUBATION

DocsApp

# DOCTORATE IN RELEVANT STREAMS - PURSUING

536

#### India: Start-up Ecosystem



FUNDING TILL MARCH 2020

\$35.3 K

\$44.8 Mn

\$2.34 Mn

\$823.02 K

SNA

SNA

\$37 Mn

**KEY INSIGHT** 

3000+

Technology start-ups

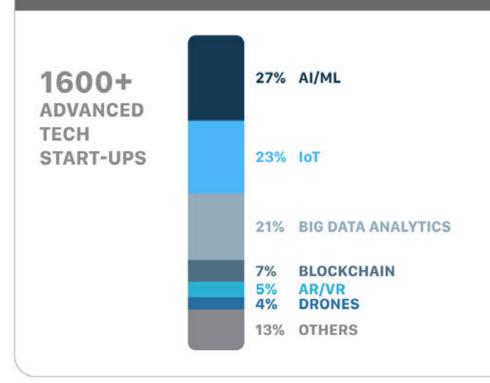
31

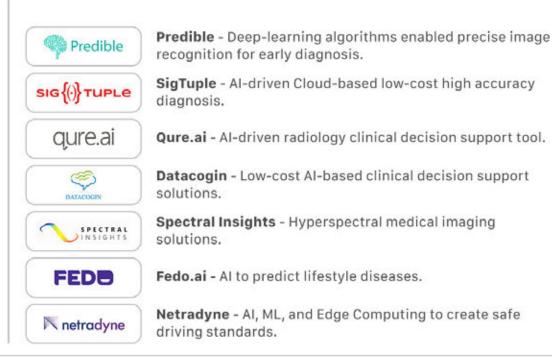
**Number of Unicorns** 

~18%

Share of advanced tech start-ups in India

#### ADVANCED TECHNOLOGY START-UPS IN INDIA - 2019





#### India: Illustrative Compensation Structure



TOTAL GUARANTEED CASH (TGC)		\$ 100,0
Basic	45%	\$ 45,00
Cash Allowances	55%	\$ 55,00
Retirals (as a % of Basic)		\$ 7,50
Provident Fund	12%	\$ 5,40
Gratuity	4.8%	\$ 2,16
LTI (Long Term Incentives) (as a % of TGC)		\$ 8,00
Bonus	4%	\$ 4,00
RSUs (Restricted Stock Unit)	4%	\$ 4,00
Payroll Costs (TGC+Retirals+LTI)	88%	\$ 115,50
Total CTC (TGC + Retirals + Bonus)		\$ 115,50
Discretionary spend (as a % of Total People cost)	12%	\$ 15,7
Total Cost to Employer (CTC+ Discretionary spend)		\$ 131,32

The TGC section is divided between Basic and Cash Allowance. The percentage ratio varies between companies; however, industry analysis vouches for a 45:55 percentage breakup.

As part of LTI, companies can give either Bonus (4-15%) or a combination of Bonus and RSUs. Additionally, companies can give fixed amount in Bonus instead of a percentage of the TGC.

# HIGHLY EMPLOYEE FAVORING EMPLOYMENT TERMINATION LAW NEUTRAL HIGHLY EMPLOYEE FAVORING

s. NO.	SALARY COMPONENTS	NICE TO HAVE	MUST HAVE	MANDATORY
1	BASIC		_	γ
2	CASH ALLOWANCES			
2.a	House Rent Allowance (max 40% of basic salary)			Y
2.b	Telephone & internet Reimbursement	Y		
2.c	Leave Travel Allowance		Y	
2.d	Conveyance Allowance		Y	jį
2.e	Children Education Allowance	Y		
3	PROVIDENT FUND			Y
4	GRATUITY			Y
	VARIABLE PAY (LTI)		Y	
	BENEFITS (DISCRETIONARY SPEND)			
6.a	Food		Y	
6.b	Bus Pass, Parking		Y	
6.c	Vehicle, housing and personal loans	Y		
6.d	Medical insurance (Employee)			Y
6.e	Medical insurance (Employee Family plus coverage for dependent Parents)	Y		



#### Mexico: Country Overview



#### COUNTRY

- Mexico has the 11th largest economy in the world.
- Mexico government's recent decisions of cancellation of Mexico city airport and combating drug trade-related violence are leading to geopolitical instability.
- Slow average economic growth between 1980-2018; just over 2%.
- Ranks 130th out of 198 countries as per Corruption Perception Index 2019.

#### **INFRASTRUCTURE & LABOR MARKET**

- Under the USMCA (United States-Mexico-Canada) deal 2020, Mexico has agreed to increase worker protection.
  The laws will also help Mexican workforce to unionize easily.
- Mexico ranks 87th out of 176 countries as per ICT development index 2017.

#### **TAXATION & GOVERNMENT REGULATIONS**

- Mexico passed a Fintech law, the first of its kind in Latin America, in March 2018 aimed at providing Fintech companies licenses to operate as financial institutions.
- USMCA deal of 2020 will boost businesses in some sectors such as automotive.
- Benefits of SEZ: Forego of income tax for the first 10 years. Discount of 50% on income tax for the next five years.
  - 0% value-added tax (VAT) for providing service to the investor and acquiring goods to use in SEZ.

#### TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN MEXICO





#### **AUTOMOTIVE**









#### **FMCG**









#### INDUSTRIAL













LOS CABOS

CANCUN





ACAPULCO





FREE / SPECIAL ECONOMIC ZONE

#### **TOP LANGUAGES**

English, Spanish, French

28% Gender Diversity in Software Engineering Companies

#### **TECH NUGGET**

Setting up large engineering teams in Mexico in comparison to US provides over 60% cost savings for global companies

#### Mexico: Talent & Innovation Ecosystem

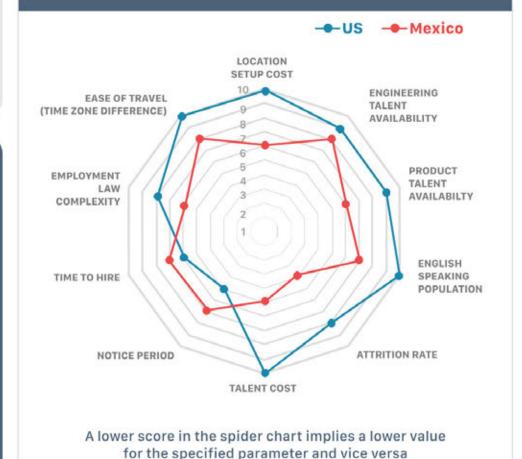


TALENT POOL	SALARY GROWTH (YOY)		
~213,000	5%		
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD		
7.75%	2-12 WEEKS		

#### INSIGHTS

- Mexico City, Guadalajara, and Monterrey collectively employ ~35% of SDE talent pool of Mexico.
- · City-wise tech talent concentration:
  - Guadalajara: Mobile Developers, Back End Developers, and UX / UI Designers
  - Monterrey: Full Stack Developers, Back End Developers, and Project Managers
  - Mexico City: Full Stack Developers, Tech Supports, and System Admins
- Important attributes for career decisions by Mexicans:
  - Professional training & development
  - Secure employment
  - High Future Earnings
- · Mexican start-ups received the second highest investment in Latin America.

## US & MEXICO



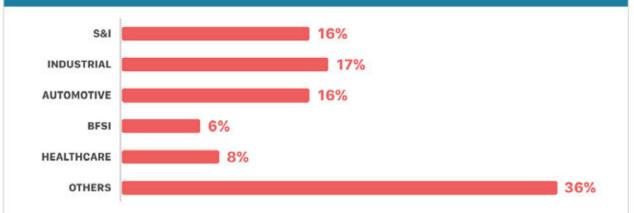
#### Mexico: Presence of Global Companies



## SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN MEXICO



#### TOP INDUSTRIES IN MEXICO EMPLOYING IT AND TECH TALENT



- Automotive manufacturing has led the way in Mexico over the past 10 years. More than \$23 Bn in auto company investment has entered the Mexican market in the past decade [2018].
- Mexico is the fifth largest medical device exporter in the world, the second largest market in Latin America and the leader supplier to the U.S. In 2018, Mexico exported more than \$9 Bn in medical equipment and supplies.
- Microsoft Mexico: Build and implement software components for enterprise software to assist clients as needed to leverage the services.
- HP Enterprise: Develop new features for Hewlett Packard Enterprise software and create mockups for new webpage.
- Continental: Develop powertrain electronic software modules for Hybrid and Electric Vehicles.

#### Mexico: Tier-1 Academic Institutions and Industry Relationships





#### **KEY INSIGHT**

Mexico has 63 universities out of the 400 top universities in the LATAM region, making it a strong education hub.

1250 HEIS Higher Education

Higher Institutions

110K+ STEM graduates

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS LATIN AMERICA TOP 400 UNIVERSITIES
UNIVERSIDAD NACIONAL AUTÓNOMA DE MÉXICO	139	÷:
TECNOLÓGICO DE MONTERREY	189	3
INSTITUTO POLITÉCNICO NACIONAL (IPN)	400	25
UNIVERSITY OF GUADALAJARA	516	46

#### SCHOOL OF ENGINEERING AND SCIENCES

**TECNOLÓGICO DE MONTERREY** 

#### **RESEARCH FOCUS**

Bio-inspired Algorithms, Machine Learning models, Data & Computational Science

#### RESEARCH CENTER

Tecnológico de Monterrey Network of Business Incubators

MONTERREY

#### **GUADALAJARA**

UNIVERSITY CENTRE OF EXACT SCIENCE AND ENGINEERING UNIVERSITY OF GUADALAJARA

#### RESEARCH FOCUS

Computational Mathematics, Electronic Circuit Design, Telecommunication

#### INDUSTRY PARTNERSHIPS

TRM (Intinental's ORACLE 3 amdocs



#### MEXICO CITY

#### **SCHOOL OF ENGINEERING**

NATIONAL AUTONOMOUS UNIVERSITY OF MEXICO

#### RESEARCH FOCUS

Industrial Automation, Biomedical Engineering, Imaging, AI & Robotics

#### **INDUSTRY PARTNERSHIPS**







#### RESEARCH CENTER

Mechanical Design and Technological Innovation Centre

#### Mexico: Start-up Ecosystem



**KEY INSIGHT** 

300+

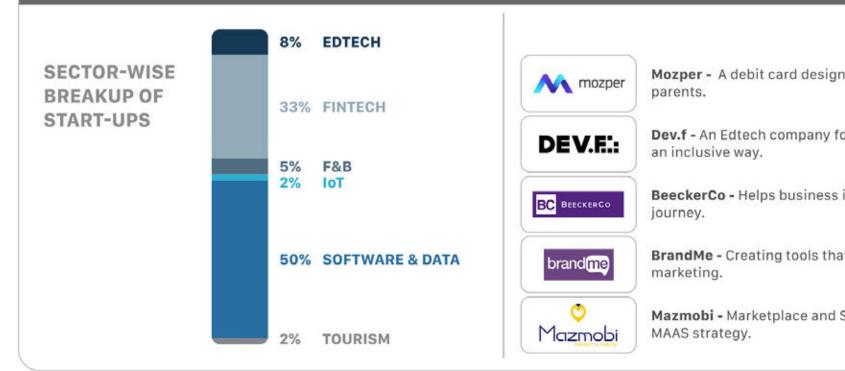
**Technology start-ups** 

**Number of Unicorns** 

1st

Country in LATAM to pass a law to regulate Fintech

#### ADVANCED TECH START-UPS IN MEXICO 2019-2020



		FUNDING TILL MARCH 2020
<b>№</b> mozper	Mozper - A debit card designed for kids and managed by parents.	\$770 K
DEV.E.:	<b>Dev.f</b> - An Edtech company focused on developing people in an inclusive way.	\$1.4 Mn
BC BEECKERCO	<b>BeeckerCo -</b> Helps business in their digital transformation journey.	\$2 Mn
brandme	<b>BrandMe -</b> Creating tools that set the trend in influencer marketing.	\$50 K
Ö     Mazmobi	<b>Mazmobi -</b> Marketplace and SAAS for corporate mobility on MAAS strategy.	\$50 K

#### Mexico: Illustrative Compensation Structure



	(IN USD)
GROSS PAY (A)	100,000
1. Social Security (26.35% of gross pay)	26,350
2. Retirement Fund (2% of gross pay)	2,000
3. Local Payroll Tax (3% of gross pay)	3,000
4. Health Insurance (0.9% of gross pay)	900
5. Meal Vouchers (0.9% of gross pay)	900
4. Housing Fund (0.5% of gross pay)	900
TOTAL EMPLOYER CONTRIBUTION (1+2+3+4+5)(B	34,050
TOTAL COMPANY COST (A+B)	134,050

#### **EMPLOYMENT TERMINATION LAW**

# HIGHLY EMPLOYEE FAVORING HIGHLY EMPLOYER FAVORING

Upon termination of employment without "Just Cause", employees are entitled to severance pay calculated at 3 months' salary plus 20 days of pay for every year the employee was employed, plus a seniority bonus.

Dismissals are justified only if the worker in the course of their employment is guilty of a dishonest or dishonorable act; date-wise actual proofs of the committed act are required.

A written notice with a specific reason as outlined in the labor code is required for termination.



#### **Brazil:** Country Overview



#### COUNTRY

Ranks 124th out of 190 countries in Ease of Doing Business rankings as per the World Bank.

#### **INFRASTRUCTURE & LABOR MARKET**

- More than 70% of the country's population is connected over the internet, 13% above the global average.
- Brazil has only invested around 2% of its GDP in developing its public infrastructure over the last two decades, while average spend on Infrastructure by the rest of Latin America is around 5%.

#### **TAXATION & GOVERNMENT REGULATIONS**

- The free trade zones may provide 88% to 100% reduction in import duty, 75% reduction on corporate income tax, and 10 years of exemption from paying business licenses fees.
- The Brazilian government is expected to enact General Data Protection Law (LGPD) in August to strengthen its digital economy. The law will provide a data governance framework and improve information security management.
- Brazil has the most time-consuming tax and obtaining necessary approvals for licenses and permits regime in the world due to high level of bureaucracy that makes the process difficult and involves a lot of time and effort.
- Long process of starting up a business 11 procedures which takes around 4 months to complete.



#### **TOP LANGUAGES**

Portuguese, English, Spanish, French

28% Gender Diversity in Software Engineering Companies

#### **TOP INDUSTRIES OF Z1000 COMPANIES INVESTING IN BRAZIL**

#### AUTOMOTIVE













#### **SOFTWARE & INTERNET**















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#### TECH NUGGET

Brazil leads the LATAM region in terms of Al adoption. By 2035, Al is forecasted to contribute upto 0.9% to Brazil's overall GDP.

#### **Brazil:** Talent & Innovation Ecosystem

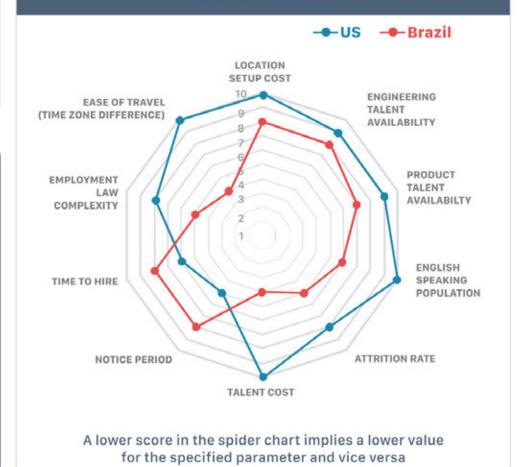


TALENT POOL	SALARY GROWTH (YOY)
~777,000	8%
ATTRITION RATE (ANNUAL)	AVERAGE NOTICE PERIOD
11%	4-12 WEEKS

#### INSIGHTS

- Companies can save 40%-60% of cost by setting up a team, when compared with prices in USA.
- The English proficiency is relatively low as compared to other countries in the report, as only 5% of the population is proficient in English.
- The investments received for new technologies in Artificial Intelligence (46.2% annual growth in Al) and Cloud Computing will be the key growth drivers for Brazil in 2020.
- The General Data Protection Law (LGPD) will create opportunities and requirements for cyber security and information security experts.
- Brazil ranks among the top 10 largest markets for IT investments, while number one in LATAM.
- The investments in IT sector increased by 9.8%, reaching \$47 Bn, such that the collective investment in ICT sector reached approximately \$105 Bn in 2017.
- Booming Fintech ecosystem: Brazil with almost 377 Fintech Start-ups in 2018 and a consumer adoption rate of 40% which is 7% higher than global average, has created opportunities for talent with experience in niche digital technologies and Information Security.

## COMPARATIVE LOCATION INDEX US & BRAZIL



#### **Brazil:** Presence of Global Companies



### SOME INTERNATIONAL COMPANIES WITH SOFTWARE ENGINEERING CENTERS IN BRAZIL



#### INSIGHTS

- Campinas, Sao Paulo, is regarded as Brazil's Silicon Valley because of the concentration of innovative high-tech companies, research institutes, tech parks, and universities. Porto Digital Tech Park, Recife has a presence of high-tech ICT companies such as Microsoft, IBM, Apple, Qualcomm, Uber developing innovative software solutions.
- T-Systems, Capgemini, Accenture, and Wipro have acquired and invested in Brazilian IT companies to gain access into Brazilian IT market.
- TCS opened a new delivery center as a part of its expansion plan for Brazil to increase its employee headcount from 2200 to 4000 in 2019.
- IBM identified Brazil's talent potential and extended its Skill Academy initiative to reskill and retrain its current workforce and to leverage and train new STEM workforce coming into the market in digital fields of AI, Data Science, Cyber security, IoT, and Cloud.
- Brazil is the 13th largest game market in the world and leads in Latin America with an estimated market size of \$ 1.5 Bn and 75 Mn active players. Microsoft and Sony employ Brazilian workforce for Gaming R&D, UI/UX & Graphic Designing. Aquiris Game Studio, Ballistic, Imax Games, Hoplon, Behold Studies are some independent game producing companies deploying their games on Xbox, PlayStation.

#### Brazil: Tier-1 Academic Institutions and Industry Relationships





#### **KEY INSIGHT**

With 83 spots in the 400 top universities of LATAM region, Brazil has a strong education system

2300 HEIS Higher Education Institutions 46K STEM graduates

	QS WORLD TOP 600 UNIVERSITIES IN COMPUTER SCIENCE	QS LATIN AMERICA TOP 400 UNIVERSITIES
UNIVERSITY OF SAO PAULO	120	2
UNIVERSIDADE ESTADUAL DE CAMPINAS	122	5
PONTIFÍCIA UNIVERSIDADE CATÓLICA DO RIO DE JANEIRO	129	15
UNIVERSIDADE FEDERAL DO RIO DE JANEIRO	146	9

#### INSTITUTE OF EXACT SCIENCES

FEDERAL UNIVERSITY OF MINAS GERAIS

#### **RESEARCH FOCUS**

Artificial Intelligence, Optimization in Networks, Mobile Robotics

#### RESEARCH CENTERS

Technological Transfer and Innovation Coordination CTIT

#### CENTER FOR SCIENCE AND TECHNOLOGY

PONTIFICAL CATHOLIC UNIVERSITY OF RIO DE JANEIRO

#### RESEARCH FOCUS

Hypertext & Multimedia, Human-Computer Interaction, Theory of Computing, Computer Networks

#### RESEARCH CENTERS

Institute of Software Technology

MINAS GERAIS

SAO PAULO . RIO DE JANEIRO

#### **FACULTY OF ELECTRICAL AND** COMPUTER ENGINEERING

UNIVERSIDADE ESTADUAL DE CAMPINAS

#### **RESEARCH FOCUS**

Automation, Computer Graphics, Digital Speech Processing, Intelligent Systems

#### **INDUSTRY PARTNERSHIPS**



#### INSTITUTE OF MATHEMATICS AND STATISTICS

UNIVERSITY OF SAO PAULO

#### **RESEARCH FOCUS**

Data Science, Algorithms, Computer Theory, Machine Learning, Al, Computational Methods, Data Security

#### RESEARCH CENTERS

Research Center for Mathematics Applied to Industry

#### Brazil: Start-up Ecosystem



1000+

Technology start-ups

7

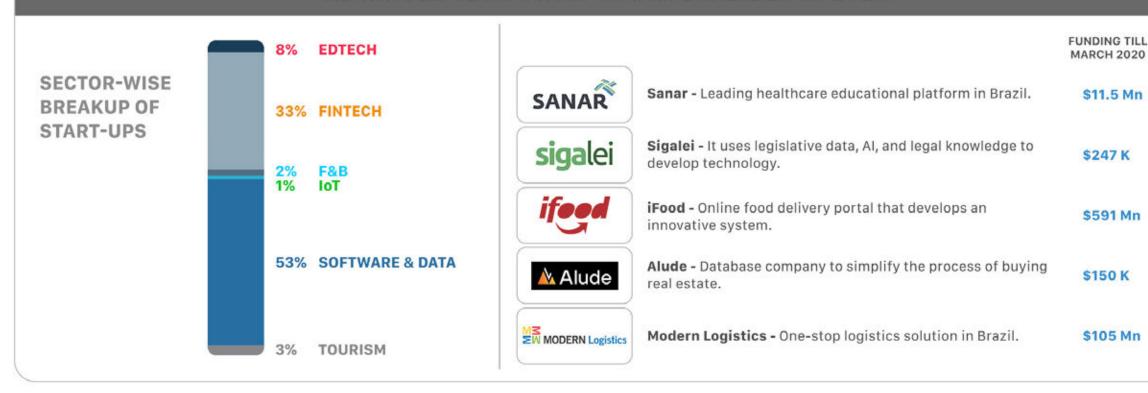
**Number of Unicorns** 

~20%

KEY INSIGHT

Accountability for the country's GDP growth

#### **ADVANCED TECH START-UPS IN BRAZIL 2019-2020**



#### **Brazil:** Illustrative Compensation Structure



	(IN USD)
GROSS PAY (A)	100,000
EMPLOYER CONTRIBUTIONS:	
1. Vacations (30 Days) (8.33% of gross pay)	8,330
2. 13th-month salary (8.33% of gross pay)	8,330
3. Transportation (6% of gross pay)	6,000
4. Holidays (9.44% of gross pay)	9,440
5. Vacation Bonus (Gratuity) (2.78% of gross pay)	2,780
6. FGTS (Fundo de Garantia po Tempo de Servico) (11% of gross pay)	11,000
7. INSS (20% of gross pay)	20,000
8. ISR (15% of gross pay)	15,000
9. Liability Insurance (ARL) (3% of gross pay)	3,000
TOTAL EMPLOYER CONTRIBUTION SUM∑(1 to 9)(B)	83,880
TOTAL COMPANY COST (A + B)	183,880

#### **EMPLOYMENT TERMINATION LAW**

#### NEUTRAL

HIGHLY EMPLOYEE FAVORING



HIGHLY EMPLOYER FAVORING

Terminating employment in Brazil is a difficult and an expensive process when compared to other countries.

Employer will be required to pay high financial penalties for terminating an employee without a cause.

Upon termination of employment, employees are entitled to Unpaid Salaries, unused vacation days, 13th-month salary or Christmas bonus, access to a severance fund FGTS.

In case of com justa causa (dismissal with justified reason of employee misconduct) no severance pay is needed to be paid by the employer. However if the dismissal is com justa causa (dismissal not due to misconduct), the employer needs to pay 8% of worker's monthly earning as employer deposit to FGTS fund plus an additional 40% indemnity contribution plus another additional 10% of social security contribution to employee's FGTS Fund. A total contribution calculated at 40%\*8%\*10\*number of months of employment.

## CONNECT WITH US



NILESH THAKKER
MANAGING PARTNER & GLOBAL HEAD





Nilesh has over two decades of Executive leadership experience in technology companies and has led operations in enterprise and consumer software, Cloud Computing and Product Management.



AMITA GOYAL
PRINCIPAL & HEAD OF GCOE PRACTICE



Amita has over 11 years of experience in New Product Development, R&D, Strategy, Innovation Management, and Project Management. Prior to Zinnov she worked at R&D HQ of Canon Inc, Tokyo and comes with a strong global experience in managing cross-cultural teams.

#### **CONTRIBUTORS**



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AADHAR AGRAWAL PROJECT LEAD I



ANKIT MISHRA PROJECT LEAD I

## SPECIAL MENTION TO ORGANIZATIONS WE INTERVIEWED FOR THIS REPORT











## **APPENDIX**

#### **Engineering R&D spend in geographies by Global Companies**





#### **Global Engineering R&D Landscape**



INDIA **APAC** LATIN **CHINA EASTERN** NORTH **AMERICA EUROPE AMERICA** USD USD USD USD USD USD **ER&D SPEND** 19.5 Bn 14 Bn **12 Bn** 7 Bn 7 Bn 9 Bn SOFTWARE AND INTERNET SOFTWARE AND INTERNET SOFTWARE AND INTERNET CONSUMER ELECTRONICS TELECOM SOFTWARE AND INTERNET **TOP VERTICALS** TELECOM AUTOMOTIVE AUTOMOTIVE AUTOMOTIVE PHARMACEUTICALS TELECOM **ENERGY AND UTILITIES** AUTOMOTIVE AUTOMOTIVE TELECOM TELECOM **ENERGY AND UTILITIES** BANGALORE BEIJING PHILIPPINES MEXICO ROMANIA AUSTIN **TOP LOCATIONS** HYDERABAD MALAYSIA BRAZIL DALLAS SHANGHAI POLAND PUNE HANGZHOU VIETNAM ARGENTINA LITHUANIA MONTREAL BOEING Alphabet (3) Adobe Alphabet **vm**ware **3M** Adobe SAP **KEY ENTERPRISES** ERICSSON **DRIVING DIGITAL** Alphabet ORACLE dhalle diali Microsoft (intel) xylem SAMSUNG CISCO CISCO SKILLS LG LG Schneider (intel) Microsoft **ADOPTION** <epam> IBM IBM IBM DANONE Microsoft workday (AI/ML, IoT, CLOUD) SIEMENS

